# Yomna Mohamed Ibrahim Nassar

Phone: 01033762040 | Email: <a href="mailto:yomnanassar52@gmail.com">yomnanassar52@gmail.com</a> | <a href="mailto:LinkedIn">LinkedIn</a> |

|Location: Alexandria, Egypt |

# **Career Objectives**

Recent Business Administration graduate from Alexandria University with a concentration in Marketing. Highly motivated and detail-oriented with a strong foundation in market research, consumer behavior, and digital marketing principles. Seeking an opportunity to apply academic knowledge and develop professional skills in a dynamic business environment.

### **Education**

Bachelor of Business Administration – Marketing Track Alexandria University – Faculty of Commerce (English Section)

Graduated: 2025 Grade: A (3.76)

# **Work Experience**

#### **Telemarketing Agent**

Proper Business Solutions – Cairo, Egypt (Remotely) July 28, 2023 – October 25, 2023

- Conducted outbound calls to American citizens to inquire about potential real estate properties they might be interested in selling, including rental homes, occupied residences, vacant lots, and commercial properties.
- Collected detailed information about properties and assessed seller interest and readiness.
- Engaged in basic price negotiations to pre-qualify leads, using persuasive communication to to encourage seller's interest.
- Referred qualified prospects to the sales manager for deal closure after carefully analyzing and resolving potential concerns from clients.

#### Skills

#### **Technical skills:**

- Proficient in Microsoft Excel, Word, and PowerPoint
- Solid understanding of marketing concepts and strategies
- Knowledgeable in consumer behavior analysis principles
- Familiar with market research methods and survey design

## Languages skills:

- Arabic Native
- English Advanced (C1)

#### **Certifications**

Entrepreneurship Internship, Commercial International Bank (CIB) – 2022 Participated in a certified internship program focused on entrepreneurship and financial inclusion, gaining foundational knowledge of startup dynamics, inclusive banking services, and modern financial literacy tools.

https://drive.google.com/file/d/1yfMQKwYoaRVZ0U0aLzZH-1YzJcK1VjCm/view?usp=sharing

**ICDL Arabia Certificate, Alexandria University** – June to September 2024 Completed a comprehensive training program covering essential computer and digital literacy skills, including Word, Excel, PowerPoint, internet usage, and IT security.

https://drive.google.com/file/d/1\_vHE7z7FUA14ITDEY4TrBp1lKEm91GH\_/view?u\_sp=sharing

## **Extracurricular Activities**

Events' Organizer Volunteer – Library Services Department Bibliotheca Alexandrina — 2023/2024

- Assisted in organizing and managing public events and conferences, interacting effectively with attendees and speakers.
- Supported attendees during registration, monitored entry and exit to halls, and ensured smooth coordination during sessions in collaboration with the event's team.
- Collaborated with colleagues in pre-event preparations including venue setup and task distribution, fostering a cooperative working environment.

https://drive.google.com/file/d/1GfR3tuxuoQomjWEuFXWTMKn9TqFlshrn/view?usp=sharing