

SATYAJIT BAIDYA






Ward No 11,Opp Binapani school

Pin - 783301 (Dhubri-ASSAM)

☎ - 7983394079

✉ - satyajit.techexpert@gmail.com

PROFILE SUMMARY

- 8 years of experience as a IT Technical Support Engineer
- Rich knowledge of  PC Hardware - Networking  IT Administration,  MAC,  Printer  Laptop
- Able to Resolve Critical Task in any Condition & Strong Skill in Independent Worksite & User Management

WORK EXPERIENCE

Working as a **Sr IT Executive** in Goyal Engg. Polymer Pvt. Ltd -Part of JRG Group (www.geppl.com) Moti Nagar- from March 19

GEPL India's leading importer & distributor of engineering plastics raw material, **Managing around 50 node in Domain environment**

2.5 Year of Experience as a **IT Executive** (Resident Engg) at **IDS**A for Vinayak Compserve Pvt Ltd, Delhi, (July 2016–Jan 2019)

The Institute for Defense Studies and Analyses (**IDS**A) is an Indian think tank for advance research in inters relation, especially strategic & security issues and also trains civilian and military officers of the Govt of India. **Maintained around 200 Domain Computers**


3 Year Experience at Balaji Info Solution as a **Tech Support Engineer** in Guwahati - Assam (July 2013-June 2016)

Balaji Info Solution is leading IT Company in Guwahati. Deals in All kind of Computer Hardware , Networking, Printer product and also Repair card and chip level both , Also provide maintenance services in Hardware Networking Software

One Year Experience as a **Desktop Support Engineer** at HCL Info System, Guwahati - Assam (Nov 2011–Jan 2013)

HCL Info systems Ltd. is India's Premier Distribution and IT Service provider company. Worked under InfoTech Solution for HCL authorized servicecenter as a Desktop support engineer at Guwahati- Assam

WORK PROFILE

- Installation, Configure & Troubleshoot the problem of **Windows - 7, 8, 10, Server 2008 R2, Server 2012 Apple Mac**, Linux -- Active Directory, DHCP, DNS, Terminal Server, Microsoft SQL Server, Bit locker
- Windows, App Update - Upgrade, Repair - Recovery, Patch  Crack, License Management
- Knowledge in **MS Office**, ERP, Tally, G suite, Adobe Photoshop, Antivirus - EPS, Driver, Software
- Live mail setup, **MS Outlook** Configuration and Troubleshoot the problems, **Backup and Repair PST files**
- Making Straight Cable, Crimping, I/O Punching, Setup Workgroup & **join PC to Domain Network**
- Configure Router, Switch & Access Point, Configure LAN-WAN, Wired & Wireless network
- Configure **Network Printer**, Local Printer Sharing, Drive & Folder Sharing, Remote Access
- **Create User & Group in Domain & Assign Security Policies, Data Backup & Restore** from Client-Server & NAS
- Manage Thin Clients, DSC, Biometric devices, **IIL**, EPABX (Intercom), Video Conference, **DVR – CCTV**
- Well Knowledge in UTM **Firewall** Configuration - VPN, Web Filter, Bandwidth Management etc
- Repair or Replace of SMPS, HDD, Writer, RAM, Motherboard, Monitor, Keyboard-Mouse, Cards, Scanner
- **Printer Repair**- (Paper Jam, Pickup Issue, Fade/Light Printing) Fuser, Teflon, LSU, PSU, Sensor, Gears, Cartridges
- UPS Repair like Circuit Board, Battery, Switch related fault, Hard Disk repair- **Data Recovery**
- **Laptop Repair** like replacing- RAM, Hard Drive, Keypad, Screen- LCD, Board, Panel, Writer
- Well Knowledge in Sale Purchase, Latest Product, Asset Management, Coordinate Vendors & Service Center



TECHNICAL QUALIFICATION

- 👉 **16 Month Diploma in Computer Hardware & Networking (MCSE,CCNA) Up to Chip Component level**
From **A-SET** - Karol Bag, New Delhi (May 08– Sep 09)
- 👉 6 Month Diploma in Office Automation & Financial Accounting from Assam (Aug 06 – Feb 07)
- 👉 3 Month Diploma in DTP (Desktop Publishing) from - Assam (Jan 06-Aprl 06)

EDUCATIONAL QUALIFICATION

- Passed Graduation (BA) from KKHSOU in 2013 (ASSAM)
- Passed Intermediate from SEBA in 2008 (ASSAM)
- Passed 10th from SEBA in 2006 (ASSAM)

TECHNICAL PROFILE

- System Admin / Network Admin / Windows Admin 🖥️
- 📧 Mac Support 🖥️ Desktop Support Engineer
- Laptop 📱 Printer Support 🖨️

PERSONAL INFORMATION

NAME : **SATYAJIT BAIDYA**
FATHER NAME : LT. Anil Kumar Baidya
DATE OF BIRTH : 26 April 1989
RELIGION : Hindu
NATIONALITY : Indian
STATE : Assam (North east)
SEX : Male
HOBBY : Travelling ✈️ 🌐 Reading 📖 📚
LANGUAGE : Hindi, English, Assamese, Bengali
PERMANENT ADDRESS : Old Patrol Tank Road, Dhubri (ASSAM) Pin –783301

Date

S. Baidya

Sign

