

SOFTWARE DEVELOPMENT : Extensive experience in the analysis of business requirements, planning, design, and procedures and the development of system requirements; 20 years of work experience in programming, analyst, networks and IT support positions; and have expertise and personal commitment to completing projects on time and exceeding client expectations. Skilled in:

- C#
- Java
- PHP
- SQL
- AWS
- CSS
- .Net
- Azure
- Node JS
- Java Script
- React JS
- MySQL

PROFESSIONAL WORK EXPERIENCE

.Net Developer

CGI , Charlottetown, Prince Edward Island
Oct 2019 – Present

- responsible for building and maintaining internal and external client facing applications for enterprise clients.
- enhance and/or build highly-performing enterprise systems that improve client outcomes and decision making.
- Released code in a agile development cycle

Software Developer

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
Jan 2019 – Oct 2019

- Created Automated Test cases for Microsoft CRM
- Maintained Automated testing code framework base through regular contributions in GitLab and refactors of old code.
- Work in a agile team environment

Software Developer

Screenscape, Charlottetown, Prince Edward Island
Sept 2016 – Jan 2019

- Worked with a team to develop a new version of web based SASS product.
- Maintain git repository with updates and documentation
- Built/Tests CI in Jenkins

- Developed in Node.js and React
- Agile development cycles

Business Analyst

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
April 2015 – Sept 2016

- Created Business requirements document for Departmental Printing and Mailing project. Phase IIIA implementing more Forms and Letters into program builds.
- Created Communications, and testing strategies
- Coordinated DPM form and letter builds

Web Developer

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
Oct 2014 – April 2015

- Designed, and developed electronic signature capture function for (SUAT) System User Access Tool – Allowing signature capturing of topaz device signatures into SUAT system.
- Develop Java program that talked to topaz device as well as integrate into Adobe LiveCycle web services.
- Configure and update Oracle Database
- Add documentation and business cases to Project Trackers.

Business Analyst

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
Jan 2014 – Oct 2014

- Created Business requirements document for Departmental Printing and Mailing project.
- Created Communications, and testing strategies
- Coordinated DPM form and letter builds
- Created training materials and use case documents

Business Analyst

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
Oct 2013 – Jan 2014

- Tested updated Adobe Livecycle forms in UA environment.
- Created Business requirements for Adobe Livecycle letters.

Web Developer

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
Jan 2013 – Sept 2013

- Designed, and developed (SUAT) System User Access Tool – Allowing user management and user configurations through CSDN using Java struts.
- Configure and update Oracle Stored Procedures and packages.
- Add documentation and business cases to Project Trackers.

Web Officer

Veterans Affairs Canada via Thinking BIG , Charlottetown, Prince Edward Island
October 2011 – Jan 2013

- Redesign and implement OVO's entire website to WCAG 2.0 compliance, using CLF, and HTML 5
- Develop new tools in Cold Fusion for managing OVO's website (Media Centre, Public Consultation, Site Map, Help, Dynamic Header, Metadata, Footer and Breadcrumb).
- Add WET templates to OVO's site customized for Cold Fusion
- Reduce Redundant, Outdated and Trivial Content(ROT) for OVO's site.
- Maintain, clean and update the OVO SQL database
- Setup Prod, Stage and Wet Dev environments for releasing code for testing/reviewing

Intermediate Programmer Analyst

OLS Inc, Charlottetown, Prince Edward Island
October 2010 – October 2011

- Maintain/Develop Web based applications
- Build, manage, and enhance database organization and user access methods
- Document and update processes; communicate enhancements and changes
- Create Stored Procedures, SSIS packages, Jobs, Indexes, and functions
- Maintained SVN (tortoise) for code repository
- Provide analytical expertise for database management

Programmer

Cogsdale, Charlottetown, Prince Edward Island
May 2009 – October 2010

- Developed, tested and maintained code according to detailed specifications
- Analyzed test results and delivered solutions to problem areas
- Created Stored Procedures to solve slow data issues (SQL 2005)

- Modified reports and templates within Microsoft Great Plains

Analyst

CGI, Stratford, Prince Edward Island

July 2007 – May 2009

- Provided incident recovery services and problem management
- Diagnosed and recommend appropriate solutions to any application
- Participated in the post-incident analyses with the client
- Recommended permanent solution to help prevent issues from reoccurring

Information Systems Support

Precision Biologic Inc., Dartmouth, Nova Scotia

April 2005 – July 2007

- Provided desktop support to 50 users.
- Administered windows server 2003 network.
- SharePoint Server Administrator
- .Net Developer: Implemented .Net - ASP projects (Written in C#)
- Built packages and Stored Procedures using SQL
- Designed and developed corporate intranet websites

Operational Support Specialist

Online Support, Dartmouth, Nova Scotia

May 2003 – April 2005

- Provided knowledge support for center of 100 employees
- Created and customized schedule for employees
- Held training seminars on office programs and client software

Member Support Coordinator/Desktop Support

Pantellic Software Inc., Halifax, Nova Scotia

August 2000–September 2001

- Updated internal and external HTML webpages

- Provided internal desktop support to Pantellic Software employees
- Provided on-call network administration
- Built and configured windows, unix and linux systems

Technical Support Associate/System Matter Expert/Systems Assistant
 Convergys Customer Management Canada, Dartmouth, Nova Scotia
 March 1999–August 2000

- Assisted employees and customers with technical problems

Programmer

Computerease Inc., Dartmouth, Nova Scotia
 December 1998–February 1999, short-term contract

- Developed Windows based programs using Providex programming language
- Programmed Windows help files for other Windows based products

Programmer

Practical Business Software, Dartmouth, Nova Scotia
 September–November 1998, short-term contract

- Used Visual Basic to convert existing DOS programs to Windows

Technical Representative

PAYstation Inc., Mississauga, Ontario
 March 1997–June 1998

- Installed hardware and software at client location and provided technical support
- Drove service vehicles all over Ontario, delivering product/troubleshooting and ensuring customers were satisfied.
- Helping in warehouse lifting 25lbs boxes and organizing shipments
- Educated sales reps on the operation of products

EDUCATION

Dalhousie University September 2000 – April 2003
 Halifax, Nova Scotia
 Bachelor of Computer Science Courses

DeVry Institute of Technology July 1995 - February 1997
 Toronto, Ontario
 Electronics Engineering Technician Diploma
 Dean's List: CGPA 3.8/4.0