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# Ibukunoluwa O.

# Virtual Assistant

Lekki, Lagos state

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#### **EDUCATION**

#### B.Sc. Public administration,

**Babcock University** 

2016, Second class honours

# **Virtual Assistant Training**

ALX. 2024

#### **Full Stack Data Analytics**

Octave Incorporation, 2024

# Professional Training in Logistics and Supply Chain Management

The Chartered Institute of Supply Chain Management USA, and The Chartered Institute of Warehouse and Materials Management, Nigeria, 2023

#### **SKILLS**

- Microsoft office suit
- Google workspace
- Project management tools
- Email management
- Data entry
- Inventory management
- Scheduling appointments
- Travel planning
- Communication
- Organization
- Attention to detail
- Customer care
- Problem solving
- research

#### **LANGUAGES**

### **English**

#### **SUMMARY**

Detail-oriented and proactive virtual assistant with over 8 years of experience in inventory management, data analysis, and business operations. Proven ability to streamline processes and enhance operational efficiency, demonstrated by a 30% improvement in inventory control systems. Proficient in Microsoft Office Suite and skilled in managing multiple tasks while ensuring accuracy and timely completion. Strong communicator with a commitment to delivering exceptional administrative support and improving overall business productivity.

#### **WORK HISTORY**

### Virtual Assistant

2024 - present ALX, virtual online

- Managed schedules, appointments, and emails, optimizing time management and productivity.
- Coordinated travel and prepared documents, reports, and presentations to support team needs.
- Prioritized tasks and maintained calendars, ensuring efficient workflow and timely project completion.

## Warehouse Manager/Store Assistant

2021-2024

Sujimoto Construction Company, Ikoyi Lagos

- Managed and optimized inventory levels, achieving a 25% reduction in stockouts and overstocking.
- Spearheaded technological advancements in inventory control, increasing operational efficiency by 30%.
- Conducted data analysis to identify improvement areas, resulting in a 20% reduction in inventory costs.
- Supervised warehouse staff and coordinated daily operations, ensuring strict adherence to safety protocols.

#### **Business Manager**

2020 - 2021

Beauty Bottega, Lekki phase one Lagos

- Built and maintained strong client relationships, increasing retention and client growth.
- Managed inventory processes, including receipt, storage, and delivery, while supervising staff to ensure accuracy and team development.
- Verified orders, inventory, and deliveries to uphold quality standards and minimize discrepancies.