

RAHUL BARCHHIHA

Program & Project Management | Consultancy | Software Design & Development | Pre-Sales | Resource Management

Accomplished Program and Project Management Professional with over 18 years of experience in the Information Technology and Services industry, specializing in ERP/CRM techno-functional expertise across Software Development, Implementation, Migration, and Support. Proficient in QAD MFG/PRO, EDI, Progress 4GL, and Salesforce.com, with a proven track record of delivering projects for clients in diverse sectors, including FMCG, Power Management, and Automobile.

#ABOUT

- **Project Management:** Expertise in managing projects from initiation to implementation, ensuring timely delivery within budget while meeting organizational goals.
- **Cross-Functional Collaboration:** Skilled in coordinating with diverse teams to define project requirements, establish scope, and maintain alignment throughout project lifecycle.
- **Deadline Management:** Proven ability to monitor project progress, address challenges proactively, and consistently meet deadlines.
- **Leadership & Team Development:** Strong leadership skills with a focus on fostering team collaboration, mentoring, and achieving high-performance results.
- **Interpersonal & Relationship Management:** Excellent communication and relationship-building abilities to manage stakeholders and drive consensus across teams.
- **Problem Solving:** Proficient in analyzing complex challenges and delivering innovative solutions to ensure project success.
- **Strategic Planning:** Experienced in aligning project objectives with organizational strategy for maximum impact.

#WORK EXPERIENCE

QAD India Pvt Ltd, Mumbai | Project Manager | Nov 2023 – Nov 2024

- Directed the implementation of QAD projects, including a major version upgrade for Lasko USA, ensuring on-time delivery within project constraints using QAD, Progress 4GL, and EDI technologies.
- Oversaw resource planning, billing, invoicing, and stakeholder coordination for seamless project execution.
- Addressed and resolved client escalations, maintaining high levels of customer satisfaction and project alignment with evolving business needs.
- Developed comprehensive project roadmaps encompassing timelines, budgets, and team assignments, ensuring compliance with strategic objectives.

YASH TECHNOLOGIES, Pune | Contractor | Dec 2022 – Aug 2023

Contractor (Dec 2022 – Aug 2023)

- Supported QAD implementation for multiple clients, providing system maintenance, enhancements, and technical support.
- Led ERP development and implementation projects, including the deployment of Progress 4GL solutions for Caterpillar, managing a team of 16 developers and a project budget of \$1M.

Project Manager (Dec 2019 – May 2022)

- Delivered QAD development, enhancement, and support for Caterpillar and other clients across FMCG and automotive sectors, optimizing ERP processes and technical infrastructure.
- Facilitated customer-facing initiatives, gathering requirements, addressing escalations, and conducting UAT to ensure seamless adoption.
- Directed the activities of a 15-member team, prioritizing tasks and aligning deliverables with client objectives.



CONTACT

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CORE COMPETENCIES

- Requirement Gathering & Analysis
- Testing
- Application Maintenance & Enhancement
- Technical Support
- Database Management
- System Implementation & Migration
- Vendor Management
- Client Interaction
- Customer Relationship Management
- Training

TECHNICAL SKILLS

- Programming Language: Progress 4GL
- Operating System: UNIX, Linux, DOS & Windows
- Database: Progress Relational Database
- Software: ERP, Salesforce, MFG/PRO EB2, MFG/PRO EB2.1, MFG/PRO EE, EDI and EMT

ACADEMICS

2000 – 2004: Bachelor of Engineering (Electronics and Telecommunication), Pandit Ravishankar Shukla University,

THIRDWARE GLOBAL SERVICES, Mumbai | Jul 2013 – Dec 2019

Project Manager (Jul 2013 – Dec 2019)

- Managed high-value ERP, EDI, and CRM projects, including the \$1M QAD migration for Visteon Corporation, coordinating a 25-member team to meet aggressive deadlines.
- Led multiple support and development projects for Watts Water Technologies and Lear Corporation, implementing EDI integrations and system enhancements with monthly budgets ranging from \$20K to \$30K.
- Scoped, estimated, and executed projects, managing billing, resource allocation, and issue resolution for global clients.
- Spearheaded technical issue resolution for Progress4GL, MFG/PRO, and EDI systems, ensuring minimal downtime and operational efficiency.

Consultant (Mar 2016 – Mar 2018)

- Designed and deployed ERP/EDI solutions for SMRC and AAM, driving modular implementations tailored to client specifications.
- Conducted in-depth system analyses and provided training to ensure user adoption and project success.

Technical Analyst (Jul 2013 – Mar 2016)

- Developed and maintained MFG/PRO systems, delivering bespoke solutions for FMCG and automotive clients.
- Enabled data migration and integration across ERP and cloud-based platforms.

TATA CONSULTANCY SERVICES, Gurgaon | Assistance Consultant | May 2011 – Jun 2013

- Implemented MFG/PRO EDI systems for Eaton Corporation, supporting a \$400K project encompassing system customization, batch monitoring, and interface integration with Oracle ERP.
- Delivered technical support for inbound/outbound batch processing, ensuring data accuracy and operational stability.

XINTHE TECHNOLOGIES, Visakhapatnam | Team Lead | Apr 2010 – May 2011

- Directed ERP customization and EDI implementation for Watts Water Technologies, managing a 4-member team to deliver robust and scalable solutions.
- Conducted day-to-day monitoring of EDI processes, troubleshooting and resolving issues promptly to minimize system downtime.

OSI-SYSTEMS, Hyderabad | Enterprise Application Developer / Programmer Analyst | Mar 2008 – Apr 2010

Led the development of custom ERP modules and integration solutions for MFG/PRO systems across multiple geographies, including onsite support in the USA for Optio and Agile implementations.

Executed system migrations and database optimizations, transitioning legacy systems to enhanced versions with .NET UI and eb2.1 frameworks.

PREVIOUS EXPERIENCE

J.K. Technosoft, Mumbai / Bangalore | Senior Software Engineer | Feb 2006 – Mar 2008

Vishaal Computer Services, Mumbai | Programmer | Feb 2005 – Feb 2006

CERTIFICATIONS

- Dell Boomi Certified Developer, 2018