

VIRTUAL ASSISTANT

CONTACT

SKYPE: KEMJADE

EMAIL: CYRUSPSTERA03@GMAIL.COM

LINKEDIN: LINKEDIN.COM/IN/CYRUSPASTERA/

A **PROFILE**

I am a Virtual Assistant highly knowledgeable about the online business. With the experience and training, the knowledge that I have acquired through my eight years of working as a VA and as a freelancer, I am confident that I will be a good candidate for the position that I am applying within your company, where I can use my knowledge and skills for continuous improvement. I have broad experience being a virtual assistant and below are the skills and qualities that I have acquired and that I am sure with this show my versatility to any task associated with it. But of course, I will give my best to learn anything to get the job done.

SOFTWARE PROGRAMS EXPERIENCE

ADOBE:

- Photoshop CS6: Create Book Covers, Mockups, Banners, Calling Cards, Any photo editing sikaynam2006.deviantart.com/gallery/
- Illustrator CS6: Vector arts (Use for presentation and documents), Web Icons, Logos
- In Design: Create an Interactive PDF/eBook, Tender proposals, Product Catalogue, Name badges for corporate events
- Premiere Pro CS6: Video editing

GOOGLE:

- Google Drive: Organize Documents such as Docs, Spreadsheets etc.
- Tag Manager: (SEO related) Installs tag container, helps organize website tracker
- Search Console: Verify your website by google
- Analytics: Monitoring your website traffic in real-time
- Google My Business: List your site in Google local listing (show your business to Google Maps of you provide services)

SEO RELATED SOFTWARE:

- Rank Tracker: Monitors your web rankings
- Screaming Frog: Analyze your website's Onpage SEO

FACEBOOK:

- Facebook ad manager: Publish advertisement, track the spending of your ads and monitor your clicks and conversion
- Facebook Pixel: Track conversions from Facebook ads, optimize ads based on collected data, build targeted audiences for future ads, and remarket to qualified leads

WEB HOSTING:

• **CPanel:** Install WordPress or manage your website files through FTP if needed

WORDPRESS FRONT END WEB DEVELOPER

• Wordpress: Install theme, publishing content, custom adjustments depending on the needs.



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VIRTUAL ASSISTANT | FRONT END WEB DEVELOPER LINNEO DIGITAL INC | OCT 2016 - PRESENT

KEY RESPONSIBILITIES:

VIRTUAL ASSISTANT

- Answering support emails.
- Manage a contact list via email marketing services (Ontraport, Activa Campaign)
- Research
- Organize files (Google Drive, Quip, Dropbox)

GRAPHIC

- Optimize image through photoshop
- Create Banners
- Create PDF Forms
- Create Social media thumbnails

FRONT END WEB DEVELOPER

- Manage clients website and apply custom adjustments base on the client's needs through coding or using plugins.
- Put up a website from the ground up using Wordpress CMS
- Create a high-end website optimized through mobile and deskto[using DIVI theme

SEO

- Ensures the website is registered and receiving data on Google Analytics and Facebook Pixel
- The website must be properly crawled by google through google console manager
- Both google console and analytics must be verified
- Reviewing and analyzing client sites for areas that can be improved and optimized
- Developing link building strategies

STANDARDS REQUIRED

- Ensures that the client's website is always checked and live
- Ensures Optin are working
- Create protocols for evident and foreseeable issues that may arise
- Clients website must work properly both on mobile and desktop
- Ensures the client concerns are properly dealt with in a timely manner



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LINKING ASSISTANT QUANTUMLINX | AUG 2013 - NOV 2016

KEY RESPONSIBILITIES:

- STRATEGIC WORK
 - Suggest changes and improvements to our linking processes in order to improve the rankings of our clients.

TACTICAL WORK

- Create and manage accounts in major web2.0 sites in order to build quality links
- Monitor the rankings of clients on a weekly basis to determine which clients require special attention
- Create links on authoritative sites on the web
- Create, upload and manage QuantumLinx's army of sites
- Manage Google My Business and local directories of clients
- Ensure QuantumLinx has access to client's Google Analytics data, Google Tag Manager and Google Search Console and are all set up, consistent, operating correctly and reflect accurately

OTHER DUTIES

- Achieve relevant objectives / KPI's as outlined by direct Manager.
- To work within and be aware of QuantumLinx's policies, practices and procedures and actively participate in the ongoing development and enhancement of these important areas of our business.
- Undertaking project work or reasonable duties as requested by the direct Manager.

STANDARDS REQUIRED

- Ensure that all tasks are completed every week with maximum number of 45 clients.
- Ensure that all extra work or linking assigned to a client is completed within the due date.
- Ensure that all clients have their rankings checked and recorded on a weekly basis.
- Ensure that all queries related to clients must be answered within 2 hours or within 1 business day at the latest upon receiving the email and 15 minutes on Skype.
- Ensure that all queries raised on Skype and email will be answered by the buddy just in case the assigned Linking
- Assistant is on leave.

GRAPHIC DESIGNER FREELANCE | APRIL 2013 - AUG 2013

KEY RESPONSIBILITIES:

- Develop creative designs such as E-book design, Brochure, Flyers, Calling Cards, Logos, Book covers, Posters, Menus, Web banners, headers, panaflex, tarpaulin, streamer, indoor/outdoor stickers, website headers
- Some administrative tasks, data entry jobs
- Per job basis.

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INTERNET MARKETING ASSISTANT INDEPENDENT CONTRACTOR | JUNE 2012 - APRIL 2013

KEY RESPONSIBILITIES:

ADMINISTRATIVE:

- Entering information into the computerized database.
- Prepares source data for computer entry by compiling and sorting information; establishing entry priorities.
- Research using the Internet or other information databases
- Manage Excel, Word or other programs like Google Drive
- Create PowerPoint presentation
- Email management

WEBSITE DEVELOPMENT:

- Develop Wordpress blogs and install necessary plugins, widgets and contents
- Create Optin boxes for websites and Worpdress blogs Manage cPanel accounts & FTP

ONLINE MARKETING:

- Search affiliate products on affiliate programs available on the market
- Promote affiliate products based on the company's guidelines
- Promote social media accounts on Facebook, Twitter and Youtube
- Manage social media accounts

SEARCH ENGINE OPTIMIZATION:

 Utilize research to develop and optimize the keyword portfolio development using Google Keyword Tool and/or Market Samurai

UTILIZE OPTIMIZATION PROCESS BY LOOKING INTO:

- Article Directory Submission
- Video Submission
- Blog and Forum Comment
- Social Bookmarking
- Website Submission
- And other business directories
- Implement and monitor tracking tools and perform website analysis.

REAL ESTATE VIRTUAL ASSISTANT

INDEPENDENT CONTRACTOR | AUG 2011 - MARCH 2012

KEY RESPONSIBILITIES:

ADMINISTRATIVE:

- List real estate properties in classified ads like Kugli, Kijiji & Craiglist
- Markets active listings such as creating advertisement flyers online
- Data analysis/entry into Excel, Word or other programs
- Research using the Internet or other information databases
- Develop creative designs such as business logos and flyers.
- Manage company's social media platforms

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GRAPHIC DESIGNER/VIRTUAL ASSISTANT INDEPENDENT CONTRACTOR | MAY 2010 - JUNE 2011

KEY RESPONSIBILITIES:

ADMINISTRATIVE:

- Responsible for creating design solutions that have a high visual impact
- Listen to clients and understand their needs before making design decisions
- Develop creative ideas and concepts, choosing the appropriate media and style to meet the client's objectives.
- Develop design briefs by gathering information and data through research
- Designs involved huge variety of products and activities, such as logos, flyers, website header, eBook covers, posters, Panaflex, tarpaulin, streamer, e.g. giving company a "visual brand"
- Keep abreast of the emerging technologies such as Illustrator, Photoshop & Dreamweaver
- Manage email inquiries from the clients.

Ġ EDUCATION

BACHELOR OF ARTS IN CIVIL ENGINEERING

UNIVERSITY OF SOUTHERN PHILIPPINES | 2005 - 2008 UNDERGRADUATE

HIGHSCHOOL

NABUNTURAN NATIONAL COMPREHENSIVE HIGH SCHOOL | 2005 - 2008

ELEMENTARY

NABUNTURAN CENTRAL ELEMENTRARY SCHOOL | 2005 - 2008

SKILLS AND ABILITIES

- Interpersonal Skill Able to get along well with co-workers and accept supervision. Received positive evaluations from previous supervisors.
- Communication has well-developed communication skills, both oral and written
- Flexible Willing to try new things and am interested in improving efficiency on assigned tasks.
- Attention to Detail -Concerned with quality. Produce work that is orderly and attractive. Ensure tasks are completed correctly.
- SEO Improve website rankings in search engines.

A PERSONAL INFORMATION

Date of Birth: March. 27, 1988 Sex: Male Nationality: Filipino Religion: Roman Catholic Marital Status: Married