Destiny Morgan

Lead Power Platform Developer

240-415-9754 | Destinyjsmorgan@gmail.com| Washington, DC | Clearance: TS

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Skills & Capabilities

Software:

SharePoint: 2010/2013/2016/2019/Online/365, Windows Server, Agile, JIRA, Confluence, SQL, PowerApps, VMWare, Active Directory, Intune, Azure, Autopilot, Microsoft Endpoint Manager, Exchange, Power Automate, ShareGate, Visual Studios, DevOps, Management, Power Platform, Model Drive Power Apps, Canvas Power Apps, Dynamics 365, Dataverse and Meditech

Code Languages:

.NET, HTML5, CSS, C#, Python, PowerShell, JavaScript, JSON, Angular, REACT

Experience:

Kuinua Tech LLC | January 2020- Present
Lead Power Platform Architect (Part
Time) Waldorf, MD

Responsibilities

- Technology Strategy: I develop and execute a comprehensive technology strategy that drives innovation, efficiency, and competitiveness within the company. This involves identifying emerging technologies and trends that can be leveraged to enhance our products and services.

- Team Leadership: I lead and mentor a team of talented engineers, developers, and IT professionals, fostering a culture of collaboration, innovation, and continuous learning. I ensure that our team is equipped with the skills and resources needed to excel in their roles.

- Product Development: I oversee the development and deployment of technology solutions, ensuring they meet the highest quality standards and align with our product roadmap. This involves managing the entire product development lifecycle.

- Infrastructure and Security: I am responsible for the company's technology infrastructure, ensuring its scalability, reliability, and security. I implement best practices for data protection and cybersecurity to safeguard our systems and customer data.

- Reviews detailed specifications such as User stories from which development effort and/or system configurations will be implemented.

- Performs high-level systems analysis, evaluation, design, integration, documentation, and implementation of complex applications.

- Application Development: Design, develop, and maintain custom business applications using Microsoft Power Apps within the Dynamics 365 platform. This includes creating canvas apps, model-driven apps, and custom connectors to integrate with various data sources.

- Directs and participates in all phases of application development with emphasis on planning, analysis, evaluation, integration, testing, and acceptance phases

- Customization and Configuration: Customize and configure Dynamics 365 entities, forms, views, and workflows to align with specific business processes and enhance user experience.

- Integration: Integrate Power Apps with other Microsoft 365 products, such as SharePoint, Power Automate (formerly Flow), and Power BI, as well as external systems to ensure data consistency and seamless functionality.

- Troubleshooting and Issue Resolution: Identify and resolve technical issues and bugs related to Power Apps and ensure smooth functioning of applications.

- Documentation: Maintain detailed documentation of applications, configurations, and customizations for reference and future enhancements

Clients Supported:

<u>Navy Carderock | Resource Management Concepts| July 2023- Present</u>
Lead Power Platform Developer |
Bethesda, MD

Responsibilities

- SharePoint Migration: Led the initiation and execution of a seamless migration of on-premises SharePoint and wiki content to SharePoint Online, ensuring data integrity and accessibility for the Navy's Carderock division.

- Model-Driven Power Apps: Developed sophisticated applications using Power Apps by integrating various data sources, including Dataverse, SharePoint lists, and SQL databases, resulting in streamlined processes and enhanced user experiences.

- Automation Expertise: Implemented Power Automate workflows to automate SharePoint page development and template generation, reducing manual effort and ensuring consistency across the platform.

- SharePoint Hub and Site Development: Designed and built SharePoint hub sites and subsites, optimizing information architecture and navigation for improved collaboration and knowledge sharing

- Web Application Support: Provided comprehensive support and maintenance for web applications developed in JavaScript and JSON, ensuring their functionality, performance, and responsiveness.

- Design and implement interactive Power BI dashboards and reports to provide actionable insights and data visualization to business users.

- Power Portals and Applications: Developed Power Portals to extend user interactions and access to external stakeholders, enhancing the division's online presence and engagement.

- knowledge of Microsoft technologies

- D365/Dataverse (tool configuration and customizations) Model Driven / Canvas Apps, Power Automate, SharePoint.

- Migrations from SharePoint to Dynamics 365, Dataverse / Power Platform environments

Navy Carderock | Strategic Data Systems | March 2022- July 2023

Senior Power Platform Developer | Bethesda, MD

Responsibilities:

- Design, develop, and implement solutions using Power Apps canvas and model-driven apps.
- Create complex workflows and business processes using Power Automate.
- Develop interactive dashboards and reports using Power BI.
- Implement chatbots and virtual agents using Power Virtual Agents.
- Collaborate with stakeholders to gather requirements and ensure solutions meet business needs.
- Provide technical guidance and best practices for Power Platform development.
- Stay updated with the latest features and updates in the Power Platform ecosystem.
- Actively participate in the Microsoft CoE, sharing knowledge, best practices, and ensuring adherence to governance and standards.
- Conduct training sessions and workshops to enhance the team's Power Platform knowledge.
- Data Integration: Integrate Power Platform solutions with various data sources, such as SharePoint, SQL databases, cloud services, and third-party applications.
- Troubleshooting and Debugging: Identify and resolve technical issues within Power Platform solutions, ensuring smooth functionality and performance.

ConsultNet| March 2023- July 2023
Lead Power Platform Developer (Part
Time) | Washington, DC

 Responsibilities:

- Microsoft Power Platform MS PowerApps, Flow, and Power BI Strong .Net development utilizing C#, ASP.Net MVC, JavaScript, HTML, and CSS

- Business systems analysis and support experience

- Acting as a senior level resource to junior level contractors and open client issues requiring SME level knowledge

- Office 365 development utilizing PowerApps, Flow, and Power BI, Teams and SharePoint Online Foundational knowledge of Azure AD, and Azure ecosystem Presentation skills with a high degree of comfort with both large and small audiences

- Customizing SharePoint lists and disparate systems with PowerApps

- Experience developing PowerApps model

- Proficient creating PowerShell scripts

- Developing working with Microsoft Dataverse Experience configuring security model changes

- Automating business processes with Power Automate/Flow Experience with API or Rest services integrations

- Developing within Power Apps (Canvas Apps)

- Developing within Power Automate

- Custom Connectors (Integrating with internal/external APIs)

- Development with SharePoint/Microsoft Lists

- Working in an end-user environment in order to troubleshoot escalated issues

- Using Azure DevOps to release software in both test and production environments.

- Power Platform technologies (e.g. Power Virtual Agents)

- Collaborate with stakeholders to define product vision, strategy, and roadmap

Department of State | GDH Consulting | March 2022- February 2023
Senior Angular Application
Developer (Part Time) (SharePoint) |
Washington, DC

Responsibilities

- Utilize $http and $q components to make restful calls to:
    o   SharePoint SP.js API library
    o   ASP.NET Web API's
- Utilize 3rd party libraries:
    o   AngularUI tools ($modal, etc.)
- Utilize AngularJS's event handler using $scope and/or $rootScope
- Build and code in JavaScript unit tests using Jasmine BDD library
- Develop in HTML5 & CSS3 visual aesthetics of application
- Utilize API method calls such as:
    o   GET,POST, PUT, DELETE
- Utilize SharePoint Framework
- Leverage Visual Studio 2015 for development purposes
- Rely on Agile methodologies

- Asses and evaluate existing SharePoint application solutions, technical architecture, and workflows
- Architect SharePoint solutions by mapping common customer business problems to end-to- end technology solutions.
- Design site Taxonomy, Hierarchy, Security Models, and Site Architectures
- Provide and apply modern SharePoint (SP) framework (SPFx), Power Automate/Flow, PowerApps/Forms, Power BI, and Azure subject matter expertise to automate and upgrade complex enterprise-level business processes
- Design, develop, configure, and deploy web applications within SharePoint.
- Utilization and programming with Angular Js
- Enhance UI through custom style sheet, JavaScript injection, content editor webparts, custom action and jsLink
- Following all best practices for version control, CI/CD, and development management of the system
- Recreating Angular code connections and maintenance
- Package and deploy solutions with PowerShell during Agile Sprint deployment
- Structuring, developing, and implementing interactive Web sites and applications.
- Use of Web server applications (i.e. IIS) and process flow.
- ServiceNow data migration
- Creation of automated workflows through power automate, form creation with Microsoft forms, InfoPath, power BI to utilize data, and much more
- SharePoint data migration and Power Bi integration
- Managing the administration and security of the Power Platform – Power BI, Power Apps, and Power Automate. Utilize connectors, leverage the AI Builder, design Power BI dashboards, build canvas apps, build Power Apps portals, and leverage

FBI | Planet Technologies | October 2021- March 2022

Senior Power Platform Developer |

Washington, DC

Responsibilities

- Develop PowerApps model Driven App, Canvas App and Azure logic apps and functions development
- Following all best practices for version control, CI/CD, and development management of the system
- Develop Sandbox and Live Environments, Data Flows , Security Rules and User Management
- Leverage Dataverse, Dynamics 365 and other connectors within the power apps model
- Develop Business Flows, Power Automate Workflows, and Rules within the application
- Install and configure data gateways based on government specifications
- Provide architecture, configuration, administration and functional support to expand capabilities in Microsoft 365.
- Designing end-to-end solutions that improves collaboration, productivity and knowledge sharing.
- Working directly with Business Users to support various projects and provide solutions.
- Identifying areas and processes where Microsoft 365, Office 365, Dynamics 365, and SharePoint can be better leveraged and facilitating process improvement.
- Ability to train users on SharePoint and the Power Platform toolset Present product features at sprint demonstrations to end users, managers, and executives
- Designing, developing, configuring, and deploying web applications within SharePoint.

US Army Reserves | December 2017- Present

450th Civil Affairs Battalion | White Plains, MD

Microsoft 365 Cloud Administrator Lead

SharePoint Related Experience

● Built the knowledge management information structure and put in place the user permission and user roles that enabled 425 soldiers of a brigade level exercise SharePoint functionality for CXPF-21

● Creation of workflow processes for Sharepoint 2010, 2013, 2016, and SharePoint 365 Utilizes Microsoft form in tandem with flows to add trackable data to Sharepoint created lists and notify proper personnel

● Manage SharePoint intranet for Shop 6/commo department Knowledge management processes created via lists, document libraries, as well as documented SOPs

● Networking and teleworking processes to place ARNet machines on the domain as needed

● 358 BDE knowledge management project lead for SharePoint during CPXF-21

● Embedding of SQL Server Reporting data that was tied to a SharePoint list through old Visual Basic .NET code meant to reflect the statuses of solders who were in need of Microsoft 365 accounts during the USAR migration to the cloud

● Embedding of SQL Server Reporting dashboard for soldiers upcoming ETS dates, promotions, time in service, and current IT certifications based on data inputted into the Soldier Personnel lists meant for tracking purposes

PowerApps Related Experience

● Developed a custom canvas app to support help desk protocols for the S6 shop

● App allowed for submission of ticket via mobile phone that would submit to SharePoint lists

● App also allowed for attendance submission via connected Microsoft form and data plugins

● App also housed a one note full of SOPs, procedures, documents, schematics, and more

410th Brigade Signal Company

Information Technology Engineer Lead

Fort Belvoir, VA

Network Responsibilities

● Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations. Performing disaster recovery operations and data backups when required.

● Protecting data, software, and hardware by coordinating, planning, and implementing network security measures

● Troubleshooting, diagnosing, and resolving hardware, software, and other network and system problems. Operating master consoles to monitor the performance of networks and computer systems.

● Coordinating computer network access and use.

● Designing, configuring, and testing networking software, computer hardware, and operating system software.

SharePoint SME Responsibilities

● Analyze, diagnose, recommend, and implement solutions that removes manual problems

● Comprehensive knowledge and hands-on expertise with Microsoft SharePoint Portal server, web parts, search, access control list permissions, firewall port requirements, secure file transfers

● Utilization of Active Directory, & SMTP

● Creating and maintaining SharePoint Architecture

● Knowledge and expertise with business productivity applications with Microsoft 365

● Create plans for Software Development Life Cycle methods Create automated workflows utilizing power automate to remove manual processes

● Create organizational based lists for complex problem solving and tracking for soldier needs, medical updates, equipment roster, etc

Blue Sky Innovative Solutions | August 2021- September 2023

Senior Power Platform Architect |
Washington, DC

Responsibilities

●   Design, develop and implement variety of Power Platform (Power Apps, Power Automate, Power Virtual Agents) and Dynamics 365 centric solutions

- Develop and maintain a roadmap for Power Platform capabilities and their application to Kents' enterprise solutions
- Work with Stakeholders and Customers to understand the business needs to properly build out new applications and features
- Effectively identify and discuss requirements with business teams using excellent verbal and written communication skills
- Serve as a subject matter expert in all aspects of Power Platform use and administration
- Collaborate with CTO and Security Administrator to ensure that the solution is integrated with other systems
- Ensure that the solution is scalable, maintainable, and meets performance requirements
- Participate in design, code and test review cycles
- Work with Business Analysts in an iterative/agile methodology to assist in the delivery of technical solutions
- Identify areas and processes where Microsoft 365, and Power Platform can be better leveraged and facilitate process improvement
- Assist in the facilitation requirements gathering using expert listening skills and develop optimized solutions to meet the immediate and long-term needs of business
- May coordinate and/or lead large projects and provide input and guidance

Navy Yard | Patrona Corporation | June 2021- November 2021
Senior Power Platform/SharePoint
Developer | Washington, DC

Responsibilities

- Design, develop, and implement solutions using Power Apps canvas and model-driven apps.

- Following all best practices for version control, CI/CD, and development management of the system
- Create complex workflows and business processes using Power Automate.
- Develop interactive dashboards and reports using Power BI.
- Implement chatbots and virtual agents using Power Virtual Agents.
- Collaborate with stakeholders to gather requirements and ensure solutions meet business needs.
- Provide technical guidance and best practices for Power Platform development.
- Stay updated with the latest features and updates in the Power Platform ecosystem.
- Actively participate in the Microsoft CoE, sharing knowledge, best practices, and ensuring adherence to governance and standards.
- Conduct training sessions and workshops to enhance the team's Power Platform knowledge.
- Data Integration: Integrate Power Platform solutions with various data sources, such as SharePoint, SQL databases, cloud services, and third-party applications.
- Troubleshooting and Debugging: Identify and resolve technical issues within Power Platform solutions, ensuring smooth functionality and performance Redesign and implementing SOPs for knowledge management processes required to make usability of the SharePoint Create automated workflows and forms for off hand business solutions and processes
- Spearhead the Microsoft SharePoint 2013/2016 to O365 migration
- Creation of permission groups both manual and via active directory for the appropriate SharePoint sections
- Business app development for company's internal SharePoint Maintain and administer Microsoft SharePoint 2010/2013/2016 Servers, including daily monitoring, troubleshooting and performance analysis Install and configure SharePoint software and related components at the server level, including SQL Server, web server and application server.
- Following all best practices for version control, CI/CD, and development management of the system

- Design, code and implement scalable applications. Extend SharePoint functionality with forms, web parts, and application technologies.

Marine Corps| Alexandria Insights | December 2020- June 2021
Power Platform/SharePoint Developer |
Quantico, VA

Responsibilities

- Developing applications from the ground up utilizing skills including object-oriented programming Power Apps, Power Automate, SharePoint, databases (Dataverse), and Power BI
- Designing, developing, and configuring scalable web applications
- Creating system documentation and standard operating procedures for enterprise web development
- Collaborating with the team in translating user stories and requirements into functional code
- Identifying critical dependencies and gaps, solving technical challenges, and implementing new enhancements
- Supporting the deployment process including post-deployment review of logs for errors
- Collaborating with other team members to support estimation and requirements finalization efforts
- Defining and developing methods for robust system monitoring and troubleshooting
- Following all best practices for version control, CI/CD, and development management of the system
- Build workflow forms using SharePoint Designer, and PowerApps/Flow.
- Migrate data from SharePoint Online to SP 2010/2013/2016 Developing new web components using HTML, SQL, Java, and C#.
- Designing, coding, and implementing automated flows and applications

- Extending SharePoint functionality with Microsoft forms, web parts, and application technologies for a more user friendly capability while also maintaining complex functionalities for the development team for easy filtering
- Testing and debugging code.
- Reviewing website interface and software stability. Troubleshooting software issues.
- Maintaining and updating SharePoint applications. Providing systems training to staff and customers.
- Respond to SharePoint help desk ticket requests including troubleshooting calls and resolve/develop solutions
- Create with InfoPath
- Identify and resolve any SharePoint specific troubleshooting issues discovered by end-users and discovered through pre-release testing, including permissions and technical issues

DSA| Ho'olaulima Government Solutions| October 2019- February 2021
SharePoint Product Specialist | Vienna, VA

Responsibilities

- Html coding specific additions as requested by leadership Creation of 3 intranets including the service desk main hub SharePoint
- Utilizes Microsoft flows and forms to input
- tracker information for tickets, hourly updates, outage, and degradation issues
- Manage SharePoint cloud information and accesses of departments
- Power apps utilized to create automated breakdowns in excel of monthly tickets to be exported for leadership
- Automation created to automatically archive tickets and hourly updates older than a month or issues that have been closed out/resolved
- Automated tracker exports of each list/tracker based on monthly needs
- Developed SOPs and TTPs based on automation

- Created documents and video processes on intended use of SharePoint and access Perform problem analysis of application and impacting systems
- Manage tickets and provide quick and accurate updates
- Interact with customers, as needed, on their issues
- Maintain and build upon a knowledge management environment
- Provide recommendations for process improvement and monitoring capability
- Support metrics reporting requirements
- Interact and collaborate with development groups
- Collating and validating supporting documentation
- Utilizing JIRA for ticket tracking and organization
- Service desk related software troubleshooting
- Creating and managing automated processes
- Patching AWS Cloud servers

OTJ Architects | September 2019- October 2019

Power Platform/SharePoint Analyst | Washington, DC

Responsibilities

- Utilizes Microsoft flows and forms for IT Support tickets
- Managed IT help desk and created intranet for company
- Utilizes power Apps to create automated processes to cleaning up Sharepoint trackers and lists
- Maintain accesses for different departments for the SharePoint
- Developed training documents based on intended use of SharePoint
- Handle Azure database and email associations for the IT department (generic: it@blank.com)
- Help organize/set up a ticketing system for I.T requests
- Respond to ticketing system requests
- New hire setups-email/accounts

- IT concierge for minor IT as needed items
- AV tasks/Technology set up for meetings/events
- Assist System Admin Manager with projects/tasks as needed

Bethesda Softworks | March 2014- August 2019
Video Game Product Specialist | Bethesda MD

Responsibilities

- Exploit software bugs and issues and document them via video, and screenshots to work with developers to create solutions for software before release or use

- Gather data on issues in the software reported by users, troubleshooting

- Utilization of software such as Jira, Hansoft, SharePoint, Confluence, and TestTracker to document and collaborate on known issues

- Design and manage live content, campaigns and features that maximize acquisition, engagement and monetization throughout the product cycle
- Work closely with the game team to drive best-practice strategies for live service levers in your product space
- Implement a data driven culture of hypothesis, implementation, testing, validation, and iteration
- Develop and implement game health review cycles that carefully consider internal and external feedback as well as key product metrics to continually improve the product
- Drive user and competitive research to identify user segments, highlight player needs and product value propositions to maximize player engagement, retention, and LTV
- Proactively identify and implement optimizations to player experience and core financial performance

- Identify and analyze best practices for optimization, merchandising and feature implementation
- Conduct in-depth data analysis to develop business cases and assess the probable impacts on key product metrics
- Provide insights to prioritize the roadmap and effectively measure risk/reward payouts against cost

Projects Supported

- The Evil Within
- The Evil Within 2
- Wolfenstein New World Order
- Wolfenstein Old Blood
- Fallout 4
- Fallout Shelter
- Fallout 76
- Dishonored Remastered
- Dishonored 2
- Dishonored Death of the Outsider
- Prey
- Doom

Certificates

CompTIA Security+

Microsoft 365 Fundamentals

Cloud Computing University of Colorado

AWS Fundamentals

Google Cloud Digital Leader

Google Python

Education

Doctor of Philosophy (PhD) in Artificial Intelligence

Capitol Technology University

Winter 2023 (starting) - pending

Masters of Science: Management & Leadership

Western Governor University

November 2022-August 2023

Bachelor's of Arts: Communications

University of Maryland Global Campus

Graduated: May 2020

Associates of Applied Sciences: General

College of Southern Maryland

Graduated: May 2015

Honors & Awards

ARCOM US Army-450th CA BN (A)
June 2021

Awarded for Building the knowledge management information structure during the training mission at CPXF-21 in Fort McCoy Wisconsin. SGT Morgan put in place the user permission and user roles
that enabled 425 soldiers of a brigade level exercise the ability to utilize and otherwise non functional SharePoint. Her knowledge management and Sharepoint developer abilities allowed for the CPXF-21 to begin while after a stand still due to difficulties in its original programming. SGT Morgan was also awarded a brigade level coin by the 1 star and colonel in command at the time at 358 BDE.

Army Achievement Medal US Army-
450th CA BN (A) April 2019

For exceptional achievement during the 450TH CA BN (A) CPFX-10-19 while assigned as Ann information technology specialist, PFC MORGAN execution had a profound impact on overall CPFX-10-19 mission and her mission focus and professionalism are in keeping with the highest standards and her dedication to duty and selfless service reflect herself, 450th CA BN (A), and the United State Army less