QUINTIN THOMPSON   IT CLOUD PROFESSIONAL

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Sterling, Virginia 20166

Cloud Engineer/Architect| IT Consultant | Project Manager | Security

QUALIFICATIONS OR PROFESSIONAL SUMMARY

Seasoned IT professional with a distinguished track record spanning more than twenty years, adept at orchestrating cutting-edge IT solutions that yield tangible organizational impact.

Adept at cultivating robust partnerships both within and outside of the enterprise to collectively attain paramount objectives. Currently, I'm eagerly pursuing a pivotal role to harness my profound expertise in infrastructure and cloud technologies, steering ambitious digital transformation endeavors for forward-looking enterprises.

AREAS OF EXPERTISE OR KEY SKILLS

WINDOWS SERVER 2000/2019	**WINDOWS XP/WINDOWS 10/11**	**VMWARE CLOUD ESX/VSPHERE/VDI**	**LINUX/UNIX/CENTOS**
MICROSOFT HYPER-V	**MICROSOFT AZURE**	**AMAZON WEB SERVICES**	**GOOGLE CLOUD PLATFORM**
CHEF PUPPET	**ANSIBLE TERRAFORM**	**HYBRID/MULTI CLOUD**	**DISASTER RECOVERY**

CAREER HIGHLIGHTS

➤Successfully executed a global initiative to migrate 3,000 VMware Windows 2008 to 2012R2 servers across US, Europe, and Asia Pacific data centers to Azure/AWS. Managed project phases spanning planning, design, and 3-year implementation, while collaborating with Microsoft Consulting Services.

➤ Led multimillion-dollar projects in infrastructure modernization, resulting in a tangible increase in operational efficiency within the first year.

➤ Pioneered the adoption of cloud-first strategies for multiple clients, slashing IT operational costs while bolstering scalability and flexibility.

➤ Cultivated strategic partnerships with industry leaders, facilitating knowledge exchange and ensuring early adoption of emerging technologies.

➤ Drove the seamless migration of critical systems to cloud platforms, reducing downtime and bolstering disaster recovery capabilities.

STRENGHTHS

➤ **Cloud Transformation Expertise:** Backed by over 20 years of hands-on experience, I excel in designing and executing cloud-based strategies that align seamlessly with business goals. Proficient in orchestrating cross-functional teams and providing strategic insights to optimize both on-premises and cloud environments.

➤ **Effective Communication:** Possess exceptional communication skills, enabling fruitful collaboration with stakeholders at all levels. Engage proactively with team members to streamline on-site processes, operational procedures, and documentation, fostering a cohesive work environment.

➤ **AWS and Azure Mastery:** Serving as a Subject Matter Expert for end-to-end cloud architecture, I specialize in AWS components such as EC2, RDS, ECS, EKS, S3, and IAM. My track record includes successful AWS and Azure implementations, including hybrid (multi-cloud) setups.

➤ **Azure Expertise:** Over 10 years of hands-on experience with Azure, I've successfully executed Azure Setup, encompassing VNET, Azure Firewall, Direct Connect, Azure AD, Private End Point, VDI, Synapse, Purview, Application Gateway, NSG, and carried out Azure migrations, including multi-cloud scenarios.

➤ **Network Security Acumen:** Well-versed in VPNs and network security, I've crafted solutions for various clients over 25 years. My extensive background ensures robust, secure network environments for streamlined operations.

PROFESSIONAL EXPERIENCE

Cloud Advisor Infrastructure Consultant, Kyndryl/IBM, Sterling, VA | March 2022 – Present

As a Cloud Advisory Infrastructure Consultant at Kyndryl, I played a pivotal role in orchestrating seamless transitions from on-premises infrastructures to agile and scalable cloud platforms. Through strategic planning and technical expertise, I drove transformative cloud migration strategies for diverse organizations.

Key Accomplishments

- Spearheaded cloud readiness assessments, meticulously planned migrations, mapped out strategic roadmaps, and conducted meticulous cost analyses for clients, ensuring optimal cloud adoption journeys.
- Led a high-performing team of infrastructure specialists as the Lead Architect, directing the design and implementation of fault-tolerant cloud infrastructure architectures. This initiative resulted in reduced operational costs, heightened system uptime, and improved disaster recovery capabilities.
- Boosted operational efficiency by automating cloud deployment processes using custom scripts and templates, resulting in a reduction in deployment time and minimizing the risk of human errors.

- Crafted and executed comprehensive cloud migration strategies, ensuring smooth transitions from legacy systems to cost-efficient and scalable cloud environments.

Leadership or Job Responsibilities

- Orchestrated end-to-end cloud migration projects, collaborating with cross-functional teams and stakeholders to align technical strategies with business objectives.
- Advised clients on optimizing cloud utilization, offering strategic insights to enhance operational performance and cost efficiency.
- Conducted thorough cloud readiness assessments, evaluating existing systems to recommend tailored migration plans and cloud adoption strategies.
- Positioned as a subject matter expert, delivered comprehensive guidance on cloud security protocols and best practices, ensuring robust data protection.

Business & Technology Consultant, QuintinThompson.com, Sterling, VA | August 2019 – March 2022

As an Independent Business & Technology Consultant at QuintinThompson.com, I leveraged my extensive expertise to orchestrate and manage diverse IT projects. With a robust background in both cloud and on-premises environments, I facilitated technology-driven business enhancements for clients seeking operational efficiency, scalability, and market advantage.

Key Accomplishments

- Demonstrated adeptness in managing a portfolio of IT projects, capitalizing on over 10 years of experience with design, scale, support, and migration of hybrid on-premises and cloud environments.
- Advised businesses on leveraging technology to optimize operations, cut costs, scale resources, and gain a competitive edge in dynamic markets.
- Presented comprehensive cloud migration and support strategies to businesses impacted by the Covid-19 pandemic, enabling them to adapt and thrive in remote work scenarios.
- Successfully collaborated with clients on meticulous planning and execution of migrations to Office 365, meticulously analyzing potential risks and outcomes in alignment with project timelines and resource availability.

Leadership or Job Responsibilities

- Collaborated with clients on meticulous planning and execution of migrations to Office 365, meticulously analyzing potential risks and outcomes in alignment with project timelines and resource availability.
- Skillfully managed and sustained Windows Server 2012R2/2016 environments, including hosting Windows clusters with IIS 8.5/10.
- Guided clients through the implementation, scaling, and maintenance of cloud server environments in both Azure and AWS.
- Engineered robust solutions enabling secure remote access to business applications via Azure VDI, catering to the demands of remote workforces.

Datacenter Consultant/Project Manager, InfoSYS, Sterling, VA | May 2021 –
September 2021

As a Datacenter Consultant/Project Manager at InfoSYS, I led infrastructure services for a
client's data center in Sterling, VA, overseeing the complete lifecycle of a new production and
development environment. I successfully managed deployments, collaborated with cross-
functional teams, and implemented security measures to safeguard valuable data.

Key Accomplishments

- Managed end-to-end infrastructure services for a client's data center in Sterling, VA,
  orchestrating the architecture, engineering, deployment, and security implementation
  of a cutting-edge production and development environment.
- Deployed a total of 200 Dell Blade servers running CentOS, Red Hat, and Windows
  Server 2016, optimizing efficiency and agility through Ansible scripted automation.
- Collaborated closely with the offsite project management team to ensure seamless
  coordination and timely completion of onsite operations.

Leadership or Job Responsibilities

- Orchestrated effective communication and collaboration among multiple
  stakeholders, including vendors, contractors, Wiring, Security, Facilities, and Subject
  Matter Experts (SMEs).
- Active participant in project team and client meetings, leveraging insights to identify
  pain points and introduce innovative solutions.
- Led troubleshooting efforts and resolution of diverse technical issues, providing
  guidance and support to team members to maintain operational continuity.

Global Infrastructure Consultant, The Boston Consulting Group, Boston, MA |
February 2012 – May 2019

As a Global Infrastructure Consultant at The Boston Consulting Group, I played a pivotal role in
orchestrating complex initiatives to enhance global infrastructure operations, ensuring
seamless cloud migrations, efficient service delivery, and adherence to data protection
regulations.

Key Accomplishments

- Managed day-to-day operations and service delivery for over 2,100 Windows 2003 to
  2016 Servers, applications, and services for a user base of 15,000+ employees and
  partners worldwide.
- Contributed to standardization efforts by participating in the ITIL Change Management
  and Global Standards Committee, driving the alignment of global infrastructure
  services and operational processes.
- Led and participated in global projects, balancing local business needs with the
  overarching global infrastructure strategy.
- Developed and maintained global Windows Server 2012R2 datacenter and local office
  standard builds, automating deployment processes for both on-premises and cloud
  environments.

Leadership or Job Responsibilities

- Oversaw, monitored, and maintained core and distributed infrastructure services
  globally as part of the BCG Global Infrastructure Operations Team.

- Managed day-to-day operations and service delivery for over 2,100 Windows 2003 to 2016 Servers, applications, and services for a user base of 15,000+ employees and partners worldwide.
- Administered and supported a global Active Directory and DFS infrastructure, offering backup support for a worldwide MPLS network across 83 domestic and foreign offices.
- Implemented significant resource changes and storage group modifications within VMware ESX and Hyper-V virtual server infrastructures across 3 regional data centers.
- Managed the VMware VDI (Virtual Desktop Infrastructure) platform as part of the Virtual Analytics team.

EDUCATION AND/OR CERTIFICATIONS

New England Institute of Technology, *Warwick, RI*
March 1999 - Bachelor's Degree in Information Technology

CERTIFICATIONS

- Certified Hybrid Cloud Specialist, 2022.
- ITIL Certification, 2017.
- Microsoft Azure Solutions Architect Expert, In-progress
- AWS Cloud Practitioner, In-progress
- CompTIA Security+, 2012.
- Cisco Certified Internetwork Expert, 2003.
- Cisco Certified Network Professional, 2002.
- Cisco Certified Design Professional, 2002.