

CYBER SECURITY NETWORK PROFESSIONAL

Looking for a challenging position where I can implement my knowledge as well as able to use my skills in planning, designing, and testing in order to develop state-of-the-art in network, security and server solutions.

PROFILE

- Networking professional with six years of experience in Proxy technologies like Load Balancer ADC, Web Application firewalls (WAF), VPN Gateway, Application delivery management (Analytics), Routing and Switching.
 - Enterprising professional with extensive experience in implementation, design, installation, configuration, testing & troubleshooting computer networks
 - In-depth exposure in **Application Delivery methodologies, Web Application security & troubleshooting connectivity issues**, Hardware maintenance & internet networking
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WORK EXPERIENCE**Company:** Wipro (India) Pvt. Ltd.**Designation:** *Lead Administrator***Duration** : March 2022 – Present**Responsibilities**

- Configuring and troubleshooting Citrix Netscaler, HAproxy Load balancer, working on incidents and request tasks
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Company: Citrix Systems**Designation:** *Senior Technical Support Engineer (TAC)***Duration** : Mar 2019 – Feb 2022**Responsibilities**

- Customer Support services for Enterprise clients, handling technically complex cases on server networking issues.
 - Collaborate internally with other support team to resolve issues quickly.
 - Experience in diagnosing complex issues through logs, packet capture analysis (**Fiddler, Wireshark and TCPdump**).
 - Troubleshooting network issues related to **Citrix ADC, VPN & VDI Gateway, Web Application firewall**
 - Assisting customers with configuring and troubleshooting redirect, rewrite/responder policies, updating SSL certificates
 - Troubleshooting application launch issues for an external VDI users through Netscaler Gateway.
 - Assisting customer to troubleshoot **SSL based VPN connectivity issues on Netscaler Gateway**.
 - Assisting customer to troubleshoot **LDAP, Radius and SAML Authentication issues**
 - Assisting customers with providing RCA for service down, TCP/SSL Handshake failures, HA failures etc.,
 - Assisting customer with upgrade/downgrade physical and virtual appliances.
 - Assisting customers during migrations and maintenance windows
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Company: Barracuda Networks (India) Pvt. Ltd.**Designation:** *Technical Support Engineer (TAC)***Duration** : August 2017 – Mar 2019**Responsibilities**

- Configuring and troubleshooting Barracuda Link Balancer, Load Balancer ADC and Web Application Firewall (WAF).
- In-depth knowledge of deploying and troubleshooting with Barracuda products on Virtual, Cloud and Physical instances and appliances:
- Expertise in application layer protocols: **HTTP, HTTPS, FTP, FTPs and DNS**.
- Experience in providing support for **reverse proxy configuration, SSL offloading, TLS/SSL protocols, Ciphers suites, Webattacks, IP Reputation, SNAT/DNAT, Forwarding ACL rules, Static/default Route, SMTP and other internet protocols**.
- Analyze new vulnerabilities with the provided attack vectors and share mitigation techniques to the end-users.
- Experience in handling escalation cases and follow-up with internal team.
- Experience in managing migration of large-scale enterprise network.
- Knowledge of design and implement Cloud solutions in Azure.

Company: Hathway Cables & Datacom Pvt. Ltd.

Designation: *NOC engineer*

Duration : July 2016 – August 2017

Responsibilities

- Installed, configured and maintained network services, hardware systems and peripheral equipment/dev
- Maintaining lease lines - log calls with the ISP; making monthly, weekly, daily LAN & WAN report using Cacti monitoring NMS server, preparing incident report and taking the configuration backup of Cisco and MicroTik routers, Switches Analyzing root cause of failures and evolve breakdown solutions within minimum turnaround time.
- Maintaining, Configuring and troubleshooting issues with Cisco 2800, 3800 Routers, VLANs' on Cisco 6506, 3750, 3560
- Installation and configuration of caching servers with co-ordination of vendor.
- Upgradation of IOS on Routers and Switches using TFTP server/drive.
- Responsible for solving the network issues like speed, L2 looping, VLANs, stability etc.
- Monitored the network performance regularly to improve performance and functionality.
- Monitoring ILL Links and if any link goes down than escalating to concerned ISP and coordinating with them.
- Installing & configuring new routers, switches, CMTS & OLTs according to day-by-day requirement.
- Seamlessly coordinate between various parties including helpdesk, vendors and customers

INTERNSHIP

Company: Ssystem Quest Pvt. Ltd

Designation: *Network trainee*

Duration : Dec 2015 – Jun 2016

Responsibilities

- Worked on project "Virtual Private Network between Remote & Local Site using ASA firewall"
- The purpose of this project is to provide a more advanced security of ASA Adaptive Security Appliance.
- I have configured the ASA as a basic Firewall with the addition of a third zone referred to as a DMZ and finally, wecreated a site-to-site VPN between the local and remote sites.

KEY CERTIFICATIONS:

CCNA (R&S), CCA-N (Citrix), Barracuda Load balancer ADC, WAF, Link balancer certified engineer

ACADEMIC CREDENTIALS:

- **Bachelor of Engineering (B.E)** In **ECE** from **BTL Institute of Technology** (VTU University) in **2016** and secured 75%.
- **12th (M.P.C)** in **2012** and secured 83%.
- **10th (S.S.C)** in **2010** and secured 84%.

KEY TECHNICAL SKILLS:

- **Application delivery & Security:** HTTP/HTTPS, FTP, DNS, SSL offloading, SSL certificates, GSLB (Global server Load Balancing)
- **Authentication:** LDAP, Radius, SAML SP & IDP, SSL Cert based authentication, TACACS
- **Capturing Tools:** Wire-Shark, Fiddler, TCP DUMP
- Hands on experiance on below devices

Barracuda: Load balancer ADC, Web Application Firewall (WAF), Link balancer

Citrix: Netscaler ADC and Gateway (VPN, VDI ICA and RDP Proxy), WAF, NMAS (Analytics Tool)

Cisco, Huawei, MikroTik: Routes and switches

- Routing / Switching

PERSONAL INFORMATION

Age : 26 Years

Languages Known: Telugu, English and Kannada

Marital Status: *Married*

Gender: Male