

# MOHAMMAD ZAKIR KARIM

MICROSOFT WEB DEVELOPMENT CERTIFIED

Offering 16+ years of experience in the Software Development industry, involving all stages in the software development lifecycle.

Energetic contributor to any Client Server Application and Web/Intranet/Internet related projects.

Technical proficiency in **Programming Languages, .NET Technologies and Web Technologies.**

Strong **problem solving & analytical skills** with the **flexibility** to work cohesively as part of a multidisciplinary team, complementing the skills of others.

## Contact

### Address

Abu Dhabi

### Phone

+971-563384080

### E-mail

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## Skills

Asp.net MVC  
C#  
WCF  
SQL Server  
SSRS  
K2 Black Pearl  
Web API  
Java Script JQuery  
CSS  
Word Press

## Languages

English, Hindi and Urdu.  
Arabic Read only

## Work History

### 2015-03 - Current

#### Team Lead

*Teknip, Dubai*

Project Name : **Confidential**

**Environment** : Asp.net, MVC 5, C#, WCF, SQL Server, JavaScript, JQuery, SSRS, K2, Web API

#### Roles and Responsibilities:

Requirement gathering from client, development and testing and then deployment in staging and production.

### 2012-08 - 2015-02

#### Senior Software Engineer

*Accenture, New Delhi*

**Project Name** : Halliburton-Battle Red

**Environment** : Asp.net 4.5, MVC 5, C#, WCF, SQL Server, JavaScript, JQuery

**Description:** Halliburton offers a broad array of oilfield services and products to upstream oil and gas customers worldwide. In this project JobInfo object is a logical object consisting of the job related data like PSL, Sub PSL, Job Name, Status, Services Plant, Materials Plan, Natural Work Area information, Job BOM etc.

#### Roles and Responsibilities:

- Write and review C# code for WCF service and Asp.net Application
- Worked on Assigned Bug to resolve it.
- Write C# Test method to test WCF service with valid and invalid input.
- Create Performance test script for the website.
- Coordinate with other developers and software professionals to resolve issues and errors.
- Run tests and fix bugs.

### 2011-09 - 2012-08

#### Software Engineer

*Hexaware Technologies Ltd, Mumbai, Maharashtra*

**Project Name** : Petrozone

**Environment** : Asp.net, C#, SQL Server

**Description:** Petrozone computer software for use in inventory control and record keeping in the area of US

customs and foreign trade zones with respect to petroleum and petro-chemical refining and processing operations.

**Roles and Responsibilities:**

- Gather customer software requirements and develop related software applications and programs.
- Interact with clients to determine their requirements and needs.
- Develop and write high quality coding that meets customer requirements.
- Coordinate with other developers and software professionals.
- Run tests and fix bugs.

**2010-04 - 2011-08**

**Software Engineer**

*Byzan System Pvt. Ltd Mumbai, Maharashtra*

**Project Name :** IVR

**Environment :** Asp.net, WCF, C#, Oracle

**Description:** The purpose of this project is to enhance the prevailing service levels at the customer contact centre by incorporating a state of the art IVR technology in order to:

- Application is developed on IVC software factory and implemented Accord Standard.
- Enable self-service channels for the customer to request information.
- Reduce/ eliminate hold times for the customer dialling the customer contact centre
- Minimize number of calls getting abandoned at the contact centre, in the long run
- Enable functionality to identify and segment callers using a CTI function (Incorporate a CTI function that allows the IVR to look up the CLI (Calling Line ID) on a network database and identify the caller).
- Build customer response / feedback facility on IVR
- Promote other services/ new products/ campaigns/ schemes being offered at that point of time.

**Project Name :** K-Track

**Environment :** Asp.net with C#, Oracle

**Description:** This system aims to serve as online interface for users of the various departments likes Branch Operations, Sales & HO to view & update details of proposals. With an advanced search facility the system is well integrated with peripheral application.

The system provides various information like; Policy/Proposal Details, Customer Details, Rider Details, Payment Details, Sent SMS Details, Dispatch Details, Documents, Service Request Details, Renewal/Lapse Policy Details, Fund Details etc.

The access control to the data is based on the roles and privileges of various users and departments, search details of proposals using upload and status reversal. Information is updated or retrieved based

**2007-11 - 2010-04**

**Software Engineer**

*Point Matrix IT Services, Nashik, Maharashtra*

**Project :** BSO

**Environment:** Asp.net, C#, WCF, Sql Server.

**Description:** BSO is a job portal where job seeker can post resume, search job, apply for a job, auto job matching, view latest job etc. and Employer can post their jobs, search resume add selected resume to their wish list, send email to the selected candidate, auto matching list according to their posted job in the portal etc.

## **Education**

**2003-08 - 2006-12**

**Bachelors of Information And Technology: Computer Science**

*IGNOU - Delhi*

**2004-08 - 2006-12**

**Higher National Diploma: Edexcel International**

*HND International*

## **Personal Details**

**Name : MOHAMMAD ZAKIR KARIM**

**Date of Birth : 25th MAY 1986**

**Current Location : India**