

PERSONAL INFORMATION

Anil kumar

Krakow Poland

Email: consulting@zerosandones.de

Nationality: Indian

Legal Status: Poland Residence Permit (Blue card)

CARRER OBJECTIVE:

I'm looking forward to working as a cloud consultant where I can use my knowledge and skills to address organizational possibilities, business changes, and migration difficulties related to technology.

Career Summary:

Professional IT administrator with over 15 years of experience in Core Infrastructure Solutions implementation, migration, projects, managed services, and support, as well as deep technical knowledge of On-Premises, Azure Infrastructure, Virtual Desktop (AVD), and Microsoft 365 suite.

Technical key skills:

- Azure Active Directory, Azure Infrastructure Management and DevOps
- Windows Administration and Azure Virtual Desktop (AVD), Virtualization.
- Exchange Online, SharePoint Online, MS Teams, OneDrive for Business
- On-Premises Exchange 2016, 2013, 2010
- PowerShell Scripting, Azure pipelines, Jenkins, Git
- M365 apps for Enterprise
- Archiving & eDiscovery, Data Loss Prevention, Security & Compliance.
- Endpoint manager, End-user computing

Education:

Bachelor of Science (BSc) degree in Computer Science in **2004-2007**

Technical Certifications:

- Microsoft 365 Certified: Enterprise Administrator Expert
- AZ-104: Microsoft Azure Administrator
- Exam 70-341 Managing Microsoft Exchange 2013 - Microsoft
- Exam 70-662 Managing Microsoft Exchange 2010 - Microsoft
- ITIL V3 Foundation

Professional Experience:

Company 1:

Designation & Role: Microsoft 365 Engineer

Duration: Jun 2022 – Present

Currently working as Lead Microsoft 365 Engineer and below are my responsibilities.

- Evaluating, planning, migrating, deploying, and managing Microsoft 365 services
- Providing end-to-end services for the M365 portfolio for the customers
- Evaluating, planning, and migrating applications from On-Premises to Azure app services.
- Working knowledge of ARM templates to deploy the Azure resources.
- Administering day-to-day host pools, session hosts, and application pool's operational tasks
- Managing the team and ensuring meeting SLAs as agreed
- Responsible for technical support for escalated requests from the customers and dealing with Product vendors to ensure services are up to date.
- Experienced in working with adopting DevOps principles, Agile, and Scrum methodologies.

Company 2:

Designation & Role: Microsoft 365 Consultant

Duration: Nov 2021 – May 2022

Worked as a Microsoft 365 Consultant and was responsible for planning, designing, installing, and managing Exchange 2016 Hybrid, Identity Management/DirSync for Office 365, Teams, SharePoint and Security & compliance administrative activities.

- My current responsibility to administer the M365 suite includes Exchange Online, Teams, SharePoint, OneDrive, Azure AD, and End Point Management.
- Implementing automation of M365 governance activities using Flows and PowerApps as needed.
- Experience in handling best practices for Microsoft 365 features at the tenant level and ensuring up to date with Microsoft technical road map.

Company 3:

Designation & Role: IT Consultant & Azure Cloud Engineer

Duration: Jul 2020 – Jun 2021

Worked as a Microsoft 365 Engineer and was responsible for Office 365, Exchange hybrid environment, and migrating Public Folders data from legacy Exchange servers to Office 365 for end users.

- Proactively identified and decommissioned unused public folders and mailboxes reducing migration time frame and efforts with great teamwork.
- Responsible for Exchange Online (Office 365), hybrid infrastructure exchange administration tasks
- Integrating on-premises and cloud-based applications with Azure AD Identity and conditional access
- Working knowledge of PowerShell, Azure AD, AD Sync, ADFS, SSO, MS Exchange 2010/2013/2016, and Microsoft 365
- 2nd and 3rd level support for Service desk Incidents according to ITIL and IT Service Management

Company 4:

Designation & Role: Infra Specialist & Messaging Administrator

Duration: Aug 2019 - Jun 2020

Responsible for Offshore Messaging tower and taking care of operations and deliverables for the Insurance provider company.

- Administrator and Technical Support for the Office 365 Exchange Online, On-Premises Exchange servers and maintenance across the environment.
- Taking care of email security for the email gateways Cisco IronPort and Proofpoint for data discovery.
- Proficient in administering MDM Airwatch(Workspace One) VMWare for managing iOS devices.
- Proficient in managing Azure AD for DirSync between on-prem AD and Azure AD and mail flow issues and troubleshooting.
- Ensuring Incidents management and maintaining SLA timelines according to ITIL and Information Technology Service Management.

Company 5:

Designation & Role: Lead Consultant & Office 365 Administrator

Duration: Jan 2017 – Jul 2019

Supporting an American manufacturer and supplier of products for automotive having 10K+ users.

- Provide third-level support for end users across a wide range of questions, problems and requests with issues related to services and applications supported by the messaging systems.
- Support on-premises Active Directory with O365 (DirSync)
- Troubleshoot failed migration issues relating to O365, and resolve On-Prem and cloud Email flow issues in a Hybrid Environment
- Enterprise Active Directory, Exchange account administration tasks -bulk add moves and change using PowerShell scripts.
- Exchange Server Enterprise accounts folder archive/creations/ troubleshoot PST issues.
- Excellent written and verbal communication with customer service and problem-solving skills and a strong ability to work well within a team environment.

Company 6:

Designation & Role: Senior IT Analyst & Exchange Administrator

Duration: Apr 2015 – Dec 2016

My main responsibilities were to monitor and administer the In-house MS Exchange hybrid servers and Exchange Online.

- Responsibilities include server installation, upgrades, and day-to-day maintenance and exchange disaster recovery.
- Administered mass migrations from MS Exchange 2010 to MS Exchange Online Office365 for internal users.
- Proactively identified and decommissioned unused user/shared/resource mailboxes reducing operational costs.
- ADFS, Web App Proxy deployment for single sign-on (SSO) deployment with Office 365

Company 7:

Designation & Role: IT Analyst & Global Messaging Administrator

Duration: Oct 2007 – Mar 2015

Part of Global Messaging Team in Internal IT In-house project and taking care of L2/L3 email administrative tasks.

- Migration of user mailboxes from Lotus notes domino, Exchange 2007 to Exchange 2010
- Troubleshooting mail routing issues in a multi messaging hybrid environment
- Mail Servers backup configuration, deployment servers in virtualization VMWare and managing servers, exchange DAG and ensuring timely backup.
- Performing database maintenance and repairing inconsistency of databases in Lotus Domino and Exchange 2010 servers

- Monitoring mail queues on Exchange, SMTP and Lotus Domino servers Operating Systems issues troubleshooting.
- Day to day email routing administration and troubleshooting end user issues.
- Worked as a Desktop support Engineer includes related to Data Centre, System Administration and Network Administration such as DNS, DHCP for end user computing.