



Julio Cesar Corral Cano

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Work Experience

HCL Technologies (Guadalajara, México/WFH)

November 2020 – Present

Position: Sr. Mainframe

Specific job functions are detailed below:

- Clear all the failed mainframe jobs and late shouts alerts in an eight hour shift.
- Promptly documented all shift information so that the offshore shift (who start working after my shift) are informed of any mainframe job failures and batch delay pending.
- Work with splunk queries to monitor traffic in mainframe regions in order to document the number of transactions on our server. I also employ BBI or mainview to monitor system health.
- Communicated internationally with other companies and teams via zoom to resolve high priority job failures.
- Worked in Datastage activities such as: Monitoring of queues, which will sync data between Mainframe and SQL databases.

WIPRO Technologies (Guadalajara, México)

November 2017– October 2020

Position: Sr. Mainframe, Mainframe Lead

Technical duties:

- Monitor mainframe job batch cycles.
- Fix failed mainframe jobs.
- Debug invalid data from output files.
- Attend delayed/overdue jobs.
- Work on incident tickets, front door requests and stories.
- Interact with vendor systems and other technology systems different than mainframe.
- Work on different tools such as: Workstation, Service now, HP Service Manager, etc...

Management functions:

- Manage Agile meetings.
- Divide the product backlog with the team, responding to change and issues.
- Interact with the Client and Onsite contractors.
- Schedule daily status meetings.
- Deliver time and activities team reports.
- Collaborate with facilities team and manager delivery team when the project is in the start phase and when it is already underway.
- Help Talent Acquisition team with interviews for new resources.
- Work on Risk Management Plans.
- Constantly monitor project phases.

TATA Consultancy Services (Guadalajara, México)

April 2015 – November 2017

Position: Jr. Mainframe Developer, Jr. Project Manager

Job Activities:

- Fix job issues using the webpage Tool Wisdom/SNOW, a company webpage that compiles similar issues. If the issue is unfamiliar, I document the issue using a new Wisdom number for future reference.
- Contact different companies with respect to late shouts for jobs that are waiting for incoditions, such as internal files and jobs, in addition to files and jobs from different companies.
- Provided a daily, weekly and monthly Activities Status Report. At the end of the day an activities status report is been delivered to the management team, they will look at the report and will see if more resources are needed at a specific time(month end, year end, batch release, weekends, etc...) with that in mind they can balance the workload, and they can take decision on accommodation for the resources(time shifts), they can also hire/lay off resources in case of.
- Worked in development activities such as: Resolution of Front Door Request, Incident Tickets & Story Requests.

UST GLOBAL (Leon y D.F., México)

June 2013 – April 2015

Role: Associate tester - Mainframe developer – Production Support

Among my duties I:

- Resolved system errors.
- Implemented new software.
- Analyzed and documented production impact changes.
- Delivered queries from the database.

- Contacted customer in the United States and contacted the support team in India, using professional English

Skills & Competencies

- Problem Solving.
- Creativity
- Adaptability
- Goal Oriented
- Critical thinking
- Micromanaging

Computer Skills

- Mainframe: COBOL, JCL, IMS, DB2; Tools: Changeman(CMS), SAR(WSF2,Spool,IOF), FM, FA, FMIMS, FMDB2, APA, NDM, Control-M, BBI Mainview, OPTIM and CHGMAN.
- Other Programming Languages: C/C++, Matlab, LabView, Databases SQL
- Ticket Tools: Snow, HPSM

Achievements & Certificates

- Health Insurance Portability and Accountability Act Certificate course (Healthcare) Course- UST Global (2013)
- Fraud Waste Abuse Certificate Course - UST Global (2013)
- SDLC Software Development Life Cycle(2013)
- Third Place “Concurso Nacional de Robótica, ROB-CON 2011” (National Robotics Competition, ROBCON 2011 in the category of robot line follower that was held in the University of Guanajuato

FIELDS OF INTEREST

- Databases
- Software Development
- Informatics Systems
- Robotics and Artificial intelligence
- Business Process Modeling and Languages
- Computational Geometric
- Manufacturing

LANGUAGES:

- English: 90%
- Portuguese 50%
- Spanish: Native tongue