

# DANPRE ACEDO

Certified Lean Six Sigma Black Belt

Otton St, Kalayaan Ave., Makati City  
+(63)917 772 6459 // [acedod@gmail.com](mailto:acedod@gmail.com)

## EXPERIENCE

### Telus International, Manila Ph - Global Leader, Business Process Excellence

April 2021 - Present

Run Governance for Global Innovations, Digital Transformation, Process Improvement Projects and Operations LSS Enablement. My leadership in governing Process Excellence is spread across APAC, Europe and Central America Region, supporting 12 accounts globally and maintaining good relationships with the client thru the programs under my leadership: (1) Persona Process Experience Mapping, (2) Client VOC Focus (3) Revenue Acceleration.

**Domains:** Transport Service, Cryptocurrency, Assets and Property, Finance, Shared Services, Sales and Service, After Care Market.

### WIPRO , Cebu Ph — Process Excellence. Sr. Quality Manager

February 2017 - April 2021

Run Governance for Global Innovations. Support the accounts for all the continuous improvement initiatives, Inject Power BI Dashboards, Run Predictive Analytics, provide analysis on the service levels and quality parameters. **Domains:** Airlines, Health Insurance, Service Desk.

### Teradyne, Cebu Ph — Sr Test Engineer

April 2011 - February 2017

Provide analysis and Support to the electronics circuits modules, client install based and Board Repair Process Engineering. Also includes designing a dashboard for real time traffic updates, testing and repair updates. **Domains:** Manufacturing, Research and Development, After Market Service.

### Mitsumi, Cebu Ph - Test Engineer

March 2008 - April 2011

Provide analysis and Support to the IC Manufacturing Production. Perform Process Engineering in the end to end process of IC Assembly Section. Yield and Quality Improvement.

### Panasonic, Solid Ace, Manila Ph - Electronics Technician

March 2002 - March 2003

Perform Field servicing and home servicing to electronics appliance for the reported defective units.

## EDUCATION

### University of Bohol, Tagbilaran City Bohol

Bachelor of Science in Electronics Communications Engineering

June 2003 - March 2007

## SKILLS

Lean Six Sigma  
Project Management  
Digital Transformation  
Dashboard - Power BI, Data Studio  
Data Science- SQL ,  
Python, RPA,

## Certification

Lean Six Sigma Black Belt  
Certified by WIPRO 2020  
Lean Six Sigma Green Belt  
Certified by Teradyne 2017

Data Science Professional  
Certified by Refocus  
Software Academy

Microsoft Office Certified  
LinkedIn

Registered Engineer

IECEP (2007)

## Awards

QIT Best in Project Award

Best Six Sigma Project  
Award

Lean Master Award