

Jacques Rafael WAINRIGHT

Summary

Marketing and Management Consultant, MBA |
Project and Business Analyst, Agile-CAPM |
Customer Satisfaction Specialist (B2B/B2C) |
Medical, Legal and Court Qualified Interpreter, CMI |

Education

Master's degree in Business Administration (MBA)

June 2019 – January 2022 (Online, United States)



University of the People (UOPEOPLE)

- Capstone Topic: "Recruitment Strategies"
- GPA: 3.93

Bachelor's degree in Business Administration (BBA)

June 2012 – February 2018 (Santiago, Dominican Republic)



Pontificia Universidad Católica Madre y Maestra (PUCMM)

- Thesis Topic: "Quality of Service"
- Honor List, *Magna Cum Laude*, GPA: 3.6

Experience



Legal and Court Qualified Haitian Creole Interpreter (Full-Time)

February 2023 – Present (Online, Dominican Republic)

Haitian Creole Interpreter for Business and Medical (Full-time)

September 2021 – February 2023 (Online, Haiti)

@ 360 Smart Lingo



Marketing and Management Consultant (Freelance)

August 2019 – September 2021 (Online, Haiti)

@ Upwork



Volunteer Marketing Advisor (Seasonal)

August 2019 – September 2021 (Port-au-Prince, Haiti)

Marketing Strategy Officer (Part-Time)

June 2015 – September 2018 (Port-au-Prince, Haiti)

@ GRAPNA



Marketing and Trade Coordinator (Full-Time)

November 2018 – July 2019 (Cap-Haitien, Haiti)

@ Industries San Miguel d'Haïti – ISM



Administrative Intern, Blogger and Researcher (Internship)

March 2017 – December 2017 (Santiago, Dominican Republic)

@ Big Fox RD



Customer Service Representative: Inbound and Outbound Calls (Seasonal)

February 2016 – March 2017 (Santiago, Dominican Republic)

@ Ecco Outsourcing



Contact

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Page: [Linkedin.com/in/Jacques-Wainright](https://www.linkedin.com/in/Jacques-Wainright)

Nickname: "Jax"

Nationality: Haitian

Current Location: Dominican Republic

Year of Birth: 1992

Multilingual Fluency in 4 Languages



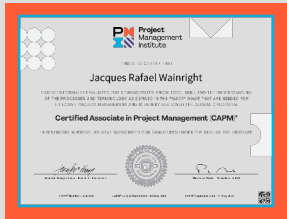









- ✓ English – *Native Level*
- ✓ Haitian Creole – *Native Level*
- ✓ French – *Native Level*
- ✓ Spanish – *Professional Level*

Skills – Top 15

- ◆ Business Analysis (BABOK, PMBOK)
- ◆ Business Strategies
- ◆ Marketing Management
- ◆ Agile/Scrum Project Management
- ◆ Financial Analysis
- ◆ Team Leadership
- ◆ Event Planning
- ◆ Market/Industry Research
- ◆ Customer Service Expert
- ◆ MS Office Documents (Word, Excel, PowerPoint, Access, Project)
- ◆ Digital Marketing and Advertisement
- ◆ Website Building (Wix, WordPress, Shopify)
- ◆ Data Management (Power BI, Analytics, SPSS)
- ◆ Translations/Interpretations
- ◆ Six Sigma Quality Management

References Available Upon Request

Licenses and Certifications

<p>Master’s Degree Business Administration @UoPeople</p> 	<p>Bachelor’s Degree in Business Administration @PUCMM</p> 	<p>Certified Associate in Project Management @Project Management Institute</p> 	<p>Marketing to the Bottom of the Pyramid Course @+Acumen</p> 
<p>Certificate of Legal and Court Interpretation Training @Propio LS</p> 	<p>Certificate of Medical Interpretation Training @360 Smart Lingo</p> 	<p>Agile Scrum Training Certificate @Master of Project</p> 	<p>Lean Six Sigma Green Belt Training Certificate @Master of Project</p> 
<p>Six Sigma Yellow Belt Certification @International Six Sigma Institute</p> 	<p>Six Sigma Black Belt Certification @International Six Sigma Institute</p> 	<p>Waste Management Course @Coursera</p> 	<p>WordPress Website Creation Course @Coursera</p> 

+10 Professional Learning Path Certificates @LinkedIn InLearning

+21 Marketing, Sales and CRM Certificates @Hubspot

+135 Miscellaneous Certificates @Udemy