**James “Jim” Butler**

**Louisville, KY**

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**Coach | Leader | HR Consultant |Senior Manager**

Accomplished leader with career success in delivering strategic results, fostering relationships, developing global organizations, and exceeding expectations, while making work fun. Coaches and develops individuals and teams to recognize and reach their potential. Core competencies include:

• Coaching • Leadership Development • People Development • Relationship Management • Executive & Team Leadership • Purpose-driven Execution • Strategic Planning • Organizational Design • HR Consulting • Negotiation   
• Problem Solving • Collaboration • Communication • Budget & Finance • Consulting • Vendor Management

• IT Governance & Operations • DevOps/Agile • IT Infrastructure Management

**EXPERIENCE**

**Aegon,** Louisville, KY **May 1995 - August 2023**

**Senior Director of IT – Data & Monitoring,** March 2020 - August 2023

* Created, directed, and coached highly functional, dispersed agile teams across the U.S., Scotland, The Netherlands, Hungary, and India, leveraging time zones and cultural diversity.
* Rallied team around goal of implementing monitoring and visualizations to limit or avoid system outages, resulting in automated repair and greater system availability.
* Focused the team to securely liberate data, making information available at all levels of the organization, regardless of data skills.
* Mentored team to stretch and grow to their potential.
* Developed and managed budget of $8 million, reducing expenses by 20%.

**Senior Director of IT – Platform & Application Services / Global Systems Support,** March 2013 - March 2020

* Established, led, and coached cohesive, multi-platform, international team of senior managers and more than 100 professionals in business-enabling application development, business analysis, operational support, web hosting and protection, database administration, and automation.
* Liaised with corporate finance and supported systems ensuring proper financial reporting, including developing unique processes for new regulatory requirements, e.g., Sarbanes-Oxley, International Financial Reporting Standards (IFRS), etc.
* Developed and managed budget of $18 million, significantly reducing expenses year-over-year.

**Senior IT Manager – Client Support / Programmer Analysts,** January 2007 - February 2013

* Organized, led, and coached international team of managers and 180 professionals supporting 20,000 customers worldwide, collaborating to resolve hundreds of thousands of calls and requests per year.
* Mentored managers and team members to provide new opportunities and career growth.
* Oversaw application development, complex integrations, and support of over 30 business unit applications.
* Developed and managed budget of $15 million.

**Lead Relationship Manager,** December 2002 - January 2007

* Coached and collaborated with CIOs of over 10 distinct business units and corporate IT to ensure alignment between business and IT strategies.
* Resolved high-level service, financial, and relationship issues to enable productive delivery of service.
* Integrated dispersed infrastructure and desktop teams into a central organization while improving service, reducing costs, and improving employee engagement.

**ADDITIONAL RELEVANT EXPERIENCE**

**Aegon,** Louisville, KY

**Site Manager**

**Server Team Manager**

**Client Server Integrator**

**Desktop Analyst**

**Chuck E. Cheese,** Louisville, KY

**General Manager**

**EDUCATION**

**Bachelor of Science in Business Administration (BSBA), Management - Computer Information Systems**

University of Louisville

Louisville, KY