

# Arun Kumar Tiwari

## Assistant Project Manager

Delhi, India

In quest of a prospective assignment in Product/Project Engineering Management, Agile transformations with a growth-oriented organization.

### SNAPSHOTS

- Total work experience of **12 + years** in the area of software development and Project management using Agile transformations.
- An experience of 5+ years with Sarotech Solutions Pvt Limited , ~ 2 years with CE Info System Pvt Limited (MapmyIndia), ~2.5 years with Kare Partners Pvt Limited and ~2 years with Laitkor Info Solutions Pvt Limited in the area of Software Development (mobile platform - iOS native and Titanium hybrid ) and Project Execution using and Agile methodologies.
- Presently associated with Sarotech Solutions Pvt Limited , **Delhi** as an **Associate Project manager (IT)**.
- Specialized in development and implementation of Mobile based app (iOS), basic support knowledge of Android and hybrid apps and Php based web portal.
- Deep knowledge of In house Medical apps and end to end life cycle.
- Product knowledge of Map and navigation based api and application.
- Product Knowledge of Mobile Wallet for Nigeria & Angola.
- Product Knowledge of Cab based services like Ola / Uber.
- Product Knowledge of Dream11 based fantasy app.
- Lead developer for CMMI Level 3 certifications for Mapmyindia.
- Lead Team during the certifications of PCI-DSS for NOWNOW Digital System Ltd.
- Handling the Tableau team for making reports for Investors.
- Rich knowledge of Marketing tools like - Smartech netcore , Moengage for our NowNow mobile wallet product.
- Rich knowledge of Analytics tools like - Firebase , Google Analytics.
- Lead the team for the Shopify product of our MaskNow product for the UK.

### SKILLS

Project Management, Root Cause Analysis , Problem Solving, Mobile Application development (iOS) , Web support (Shopify , CRM) , BI Reporting (Tableau , Metabase), GIT , Payment Gateway (Paypal , Stripe, Flutterwave)

## EXPERIENCE

### Sarotech Solutions Private Limited, Delhi (Contec Global Group)- *IT Project Manager*

Jun 2018 - PRESENT

- Work with management for creating product roadmaps.
- Work with management for scalability and availability of the product.
- Work with management to reduce failure of services by improving downtime.
- Work with management for cost estimation of AWS resources , and other IT tools like - freshDesk , Tableau etc.
- Work with the IT Development team to support any logical , technical or resource related issue.
- Handling Project management tasks.
- Worked on PRD (Product Requirements Documents)
- Worked on BRD (Business Requirements Documents)
- Worked on SRS (Software Requirements Specification)
- Handling Design team as per PRD.
- Time estimation handling for projects. (Man Hours - estimation)
- Product Delivery , Sprint Planning, Scrum handling.
- CR (Change Request) handling.
- Handling Marketing requirements. (Moengage / Netcore)
- Handling Analytics requirements & Reporting. (Firebase / Google Analytics)
- Handling BI Reporting. (Tableau / Metabase / Data studio )
- Handling PCI\_DSS scan & certifications and DR (Disaster Recovery) activities.
- Handling other product R&D as per requirements.
- Work with a legal and compliance team to understand the requirements for product and services.
- Work with Service Providers for any gaps or integration / updates or failures.
- Handling access management and resource allocations based on requirements.
- Handling documents at Confluence as per requirements.

### CE Info System Pvt Limited (MapmyIndia) , Delhi - *iOS Application Developer*

July 2016 - May 2018

- As a Mobile Application developer I create a ballpark of the project based on the product information for the application.
- Setup application architecture and environment for the app.
- Design, coding and implementation of the app.
- Parsing of xml or JSON web services.
- Use local databases like Core data, Sqlite, Xml.
- Update the code by svn commit repository of Company.
- Worked by using Jira Tickets.

- I have basic knowledge of php. So easy to understand the web service error issue.

#### **Kare Partners Pvt Limited , Delhi - iOS Application Developer**

DEC 2014 - JUN 2016

- Setup application architecture and environment for the app.
- Design, coding and implementation of the app.
- Parsing of xml or JSON web services.
- Use local databases like Core data, Sqlite, Xml.
- Update the code by svn commit repository of Company.
- Worked by using Jira Tickets.
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#### **Laitkor Info Solutions Pvt Limited , Delhi - iOS Application Developer**

SEP 2012 - NOV 2014

- Setup application architecture and environment for the app.
- Design, coding and implementation of the app.
- Parsing of xml or JSON web services.
- Use local databases like Core data, Sqlite, Xml.
- Update the code by svn commit repository of Company.
- Worked by using Jira Tickets.

## **EDUCATION**

#### **NMIMS Global Access for Continuing Education, Mumbai - PGDITSM (Post Graduate Diploma in Information Technology and System Management )**

Jan 2019 - APR 2021

Marks - 70 %

This was for a 2 years Post Graduate Program in Information technology and system management. Here I secured 69 % marks in this program.

#### **IIMT Engineering College, Meerut - B.tech (Computer Science and Engineering)**

Aug 2007 - Jun2011

Marks - 69 %

#### **Children Inter College, Azamgarh - Intermediate**

Aug 2004 - Jun2006

Marks - 76.5 %

## Children Higher Secondary School, Azamgarh - *High School*

Aug 2003 - Jun 2004

Marks - 75.8 %

## TRAININGS

### Fresher Lab, Bangalore- ( 6 months Training on Mobile Apps development )

Jan 2012 - Aug 2012

## EXPERIENCE - ROLES AND PROJECTS

NOWNOW

**Project :** NOWNOW Recharge, Bills, Wallet  
**Nature :** Product Development  
**Duration :** JUN,2018 to Present  
**Environment :** Mobile applications (iOS / Android) , Admin Panel (Java) , Merchant Panel (Java), Customer Support (Freshchat) , CMS (Java/Angular), Database (AWS Oracle), Reporting (Metabase , Redshift),Machine Learning, .net, MS SQL, Datawarehouse, Devops, Testing automation  
**Organization:** NOWNOW Digital System Limited  
**Synopsis :**

- Do mobile recharges quick and at ease
- Pay bills in seconds
- Send or receive money without hassle
- Request money from friends and relatives
- Enjoy cashback and discount coupons on every transaction
- Splitting payments with friends now easier
- Pay with ease at merchant outlets where NOWNOW is accepted
- PCI-DSS Compliant means your transactions are fully secured
- Hassle free transaction in seconds
- Stay on track with free transaction notifications
- Connect with Health Connect Doctors 24\*7 any time
- Pay your AIICO health Insurance Bills

**App Link :**  
<https://apps.apple.com/us/app/nownow-recharge-bills-w>

[allet/id1272101173](#)

**Project :** MapmyIndia

**Nature :** Product Development

**Duration :** JUN,2016 to May- 2018

**Organization:** MapmyIndia

**Environment :** Mobile applications (iOS / Android) ,

Admin Panel (Java) , Merchant Panel (Java),

Customer Support (Freshchat) , CMS (Java/

Angular), Database (AWS Oracle), Reporting

(Metabase , Redshift),Machine Learning, .net, MS

SQL, Datawarehouse, Devops, Testing automation

**Synopsis :**

MapmyIndia(Mappls)

Mappls is powered by India's best maps from our company, MapmyIndia. In addition, Mappls offers detailed maps for the entire world, covering about 200 countries. Professionally mapped terrain with attribute rich road network with advanced information like multiple names, road classification one-ways, turn restrictions, divider, service lanes, roundabouts, flyovers, tolls, slip roads, ramps and much more.

Move faster with real-time updates

- Avoid the traffic with real-time updates along with ETA
- Exhaustive house level map search
- Accurate Voice Navigation to Destination's Doorsteps

Explore nearby places with ease

- Discover restaurants, malls, events etc. near you
- Find directions to places near you with such as Banks, Pubs, Coffee, Parking, Pharma, Restaurants etc using Augmented Reality
- Create trails of your favorite places and share with friends
- Stay up to date with a live feed of reports, reviews & check-ins with World View
- Discover what others have to say about the amazing places around your locality. Add your own reviews on top of that and become a neighborhood expert.

**App Link :**

<https://apps.apple.com/in/app/mappls-mapmyindia-move/id723492531>

## Kure

**Project :** Kure  
**Nature :** Product Development  
**Duration :** JUN,2014 to May- 2016  
**Environment :** Mobile applications (iOS / Android) , Admin Panel (Java) , Merchant Panel (Java), Customer Support (Freshchat) , CMS (Java/ Angular), Database (AWS Oracle), Reporting (Metabase , Redshift),Machine Learning, .net, MS SQL, Datawarehouse, Devops, Testing automation  
**Organization:** Kare Partners Pvt Limited

**Synopsis :**

kure is a free and secure messaging application platform. You can use kure to communicate with anyone that has a kure account, individually or in a group chat with Free voice and video calls .

What sets kure apart is the ability to add visual workflows to facilitate communication between small and large teams. kure Workflows, are saved permanently for future audit and reporting, provide structure to messages, reduce typing, create consistency and transparency, and maintain data history.

**App Link :**

<https://apps.apple.com/bg/app/kure/id1195774859>

## Where2Hunt

**Project :** Where2Hunt  
**Nature :** Product Development  
**Duration :** JUN,2014 to May- 2016  
**Environment :** Mobile applications (iOS / Android) , Admin Panel (Java) , Merchant Panel (Java), Customer Support (Freshchat) , CMS (Java/ Angular), Database (AWS Oracle), Reporting (Metabase , Redshift),Machine Learning, .net, MS SQL, Datawarehouse, Devops, Testing automation  
**Organization:** Laitkor Info Solutions Pvt Limited

**Synopsis :**

CLAIM YOUR SPOT

Don't want other deer, turkey or elk hunters randomly walking up on the hunting spot you've worked so hard to find? When you check in the Where to Hunt GPS deer hunting app, it's a digital beacon telling other hunters to STAY AWAY! When you open up the Where to Hunt App, you know whether or not it is worth stepping onto certain public land parcels depending on how many other deer hunters may have already claimed their hunting spot with GPS deer hunting app.

#### KNOW YOUR TARGET AND BEYOND

The updated Where to Hunt app will feature real time GPS tracking, allowing you to know where other hunters are, before you see them. Knowing where other deer, turkey or elk hunters are in relation to your hunting spot helps give you confidence in selecting your hunting spot as your trek into the woods. It also provides one more layer of confidence in your shot.

#### HUNTING PARTIES

The updated Where to Hunt GPS hunting app also features a private group feature for your hunting party. Hunters like you provided valuable feedback following our first GPS tracking app launch and we listened. The Where to Hunt GPS hunting app users expressed concern about displaying their hunting spot publicly using the Where to Hunt app, so we created the ability to make private hunting groups. When you upgrade to the paid Where to Hunt PRO version of our app, you will be able to become a group host leader for your selected hunting party. This way, you can still see where your hunting party is while keeping your locations disclosed to the rest of the public hunting users of the Where to Hunt app.

#### App Link :

<https://apps.apple.com/in/app/where2hunt-gps-hunting-app-to-see-hunters/id891690380?platform=iphone>