Cihan Irfan Ozduru

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Experience

Director
Virtual Sun IT Services Ltd.
Nov 2022 - Present (2 months)

Senior Support Analyst
Virtasant
Sep 2022 - Present (4 months)
I am hired to function as Sr Support Analyst for Cloudability that is a Cloud Cost Optimization Tool.

Digital Product Manager (Remote)
BeyondRisk
Apr 2022 - Sep 2022 (6 months)
BeyondRisk revolutionizes the way security and risk leaders assess and quantify cyber risks.

BeyondRisk: an innovative AI-driven Cloud (SaaS) platform that performs complex cyber risk calculations from empirical data and eliminates manual assessments completely with the help of powerful API integration capabilities with hundreds of different enterprise software that are widely used with the businesses around the world.

I am at the heart of the kitchen where our team diligently prepare an awesome menu of functions for the cyber security professionals that answers all complex issues in a simplified way with our AI-driven platform.

Solving big puzzles, and building robust products that help businesses are things I love. And this is what we are doing here in BeyondRisk!

Onboarding Program Manager (Remote)
Aurea Software
Jan 2021 - Apr 2022 (1 year 4 months)
Program: SaaS Product Onboarding, Integration
Project Types: Training, Custom Configuration, Implementing Business Rules, Onboarding, Migration, Managed Custom Code and Upgrade Services
Product: Distribution Channel Management, Insurance Process Management, Document Management, Content Management, Business Process Management, Business Automation Management and Change Management Integrated Enterprise Solutions
Team: Professional Services
Domain: Insurance, Healthcare, Financial Services
Role: Onboarding Program Manager

Scope: Medium and large scale multiple software development, customization, ERP & non-ERP system integration, managed service and upgrade projects.
Expertise:
• SOP
• GDPR Compliance
• SOX Compliance
• Between Mar-29, 2021 and Apr-01, 2022; 28 Product Onboarding projects are completed successfully in the Product Onboarding Program for multiple Aura Software Enterprise Software library products such as Jive, Bonzai, DCM, IPM, MyAlerts, SLI Systems, Placeable, Aurea CRM, ARS Collaborative Enterprise, ARS Store Management, Quantum Retail Intelligent Inventory Management, ARS E-Commerce, GCE Retail ERP, Spiral SVS POS ERP, Quantum Retail SCM.

Senior Project Manager (Remote)

Aurea Software

Oct 2020 - Apr 2022 (1 year 7 months)
Product: AIS - Distribution Channel Management, AIS - Insurance Process Management, Jive - Jive-n Enterprise Virtual and Remote Work Solutions
Team: Professional Services
Domain: Insurance and Financial Services, Online Collaboration Solutions
Role: Senior Project Manager
Scope: Medium and large scale multiple software development, migration, data validation, customization, integration (ERP&non-ERP), managed service and upgrade projects.
Accounts: Athene, Highmark, Orange, MoD
Expertise:
• GxP
• SOP

Product Owner (Remote)

Aurea Software

Sep 2020 - Apr 2022 (1 year 8 months)
Product: AIS - Distribution Channel Management, AIS - Insurance Process Management
Team: Professional Services
Domain: Insurance and Financial Services, Integration Solutions
Role: Product Manager / Product Owner
Scope: Medium and large scale multiple software development, migration, data validation, customization, managed service and upgrade projects, product road mapping, initiatives with new features and improvements, creating user stories, validating them, prioritising and ensuring successful delivery each sprint.
Accounts: Athene, Pacific Life, MetLife, PennMutual, Highmark, Allianz
Expertise:
• GxP
• SOP
• GDPR Compliance
• SOX Compliance

Project Delivery Manager (Remote)

Aurea Software

Nov 2017 - Feb 2020 (2 years 4 months)
Product: Jive, NextDocs, Savvion, Sonic, DCM, Integrated Solutions
Team: Professional Services
Domain: Healthcare, Pharmacetucial, Automotive, Insurance and Financial Services, Integration
Solutions
Role: Software Project Manager, Sr Business System & Process Analyst, Software QA Team Lead /
Scrum Master, Sr Business Support Consultant
Scope: Medium and large scale multiple software development, customization, managed service and
upgrade projects.

Accounts: Porsche, Daimler-Benz, Schaeffler, BMW, Deutsche Bank USA, Lloyd's Bank Group, EEAS
Bechtle, Orange, Royal Bank of Canada, Intel, Highmark, PRA

Hands-on integration experience of
• GDPR Compliance (General)
• SOX Compliance (Financial)
• CMS & FEMA Rules Compliance (Healthcare)
• HIPAA
Compliances through Computer Systems

Business Systems and Process Analyst - Validation Team Project Lead (Remote)
Aurea Software
Oct 2015 - Nov 2017 (2 years 2 months)
In the Validation Team of Aurea Software Professional Services Department, I have cross-functioned
for roles
- Business Systems and Process Analyst
- Sr Computer Systems Validation Consultant
- Software Validation Project Lead
- Software Project Manager
- Delivery Manager
for medium and large scale multiple development, migration, code customization software projects,
managed professional services (transitional services, custom code maintenance, revalidation after
upgrading) on NextDocs eTMF, ePSMF, QMS, SOP and Regulatory modules and Pharma ERP and SC
integrated Enterprise Software

Served Key Accounts and accomplished major tasks in large scale projects for:
Sanofi, Octapharma, Merz, Helsinn, UBC, Novella, Nektar, Momenta, PRA and, American Regent
(Luitpold Pharma)

Compliances specialized
- GDPR
- FDA CFR21 Part 11
- Eudralex Vol 4, Annex 11
- HIPAA

Software Project Manager (Hybrid)
INSIGHT Health GmbH & Co. KG
Feb 2012 - Oct 2015 (3 years 9 months)

In a small size development team, cross-functioned for roles:
- Computer Systems Validation Specialist (QA & Compliances)
- Business & Process Analyst
- Software Project Manager
for medium scale software development projects.

Achievements: First full Software Validation project completion with success, on time.

Gained skills: Computer Systems Validation, Data Validation, Software Risk Analysis and Assessment, Documentation, Manual Testing, Project Management, Business System Analysis, Requirements Engineering, UX Design.

Hands-on working knowledge
• 21 CFR Part 11
• GDPR
• FDA CFR21 Part 11
• Eudralex Vol 4, Annex 11
• HIPAA
Compliances

Education

University of Liverpool
Postgraduate Diploma, Operations & Supply Chain Management
Jul 2015 - Jul 2020
• Awarded 25% Bursary on Tuition Fee
• Researched Cost and Quality related issues of Direct and Indirect Procurement of Intangibles (e.g., Enterprise Software, IT Infrastructure and Professional Services including Custom Software Development through Global Outsourcing by Globally dispersed Software Project teams)
• Completed Project Management Module successfully.

HU University of Applied Sciences Utrecht (Hogeschool Utrecht)
Bachelor of Business Administration (BBA), International Business Management Studies
Aug 1989 - Jun 1993
• Studied IT-supported Finance and Accounting and decision-making processes backed by Management
Information Systems (e.g., ERPs, DSSs and AISs)
(HBO degree by Hogeschool van Utrecht)
IASB (1-31), British Accounting Standards (IASC), Belgium Accounting Principles, US GAAP (FASB) pre-1991

Licenses & Certifications

Proctored Criteria Cognitive Aptitude Test Score 40/50 - Criteria Corp

AWS Certified Cloud Practitioner - Amazon Web Services (AWS)

Issued Oct 2022 - Expires Oct 2025

Skills

AWS Cloud • Software Development Life Cycle (SDLC) • Stakeholder Management • Scrum • Software Project Management • Operations Management • Project Management • Agile Methodologies • Leadership • Quality Assurance

Honors & Awards

100% Scholarship Awarded - Hogeschool van Utrecht
Feb 1989
until May 1993

Tuition Fee Reduction Grant Awarded - University of Liverpool
May 2015
%25 tuition fee reduction grant awarded / scholarship

Adjunct University Lecturer (Part-Time) - Istanbul Kultur University Business Management College
Sep 2012
• Taught in the International Business Program of Kultur University in Istanbul, Turkey as an Adjunct University Lecturer.
•Given academic lectures on International Business, Communication, Marketing, Trading Procedures, Processes and Best Practices topics (2012-2015)
• Lectured the "International Business Communication", and "International Trade Operations" courses in the International Business Program extensively.