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# **Summary**

As the Director of Digital Projects at Pixelflames, my primary responsibilities include spearheading profit-oriented project onboarding, engaging in client consultations to craft innovative solutions and strategic roadmaps, overseeing crossfunctional teams, and continuously refining project methodologies.

Noteworthy clients in my portfolio encompass SAFQAT, AL GURG GROUP, Savola Group, Aramex, and a diverse roster of over 30 regional clients.

### Skills

- Digital Strategy
- Project and Product Management Operations
- Consultation
- Digital Transformation
- Agile Project Management Business Analysis
- E-commerce Strategy
- Quality Assurance
- UX & Design system
- Account Management
- Critical Thinking & Problem Solving
- Leadership & Mentoring
- Technical / Programming knowledge

#### **Education**

2019

2000	BSc - Physics & Computer Science
	Calicut University

**Executive MBA - IIMBS** 

2022 PMP Certification

Project Management Institute

# **Employment**

date

2014 Pixelflames FZE, UAEto till Director, Digital Projects

- Manage client relationships, project management, and account stability
- Oversee multiple concurrent projects of varying scale and scope
- Lead project planning, including scoping and estimating time/cost
- Serve as a liaison between clients and the project team, ensuring project requirements are understood
- Facilitate project meetings and communication between clients and technical teams
- Handle general administration tasks such as quoting, invoicing, and project asset preparation
- Manage client accounts and coordinate with 3rd party suppliers and in-house teams to ensure on-time and on-budget project execution
- Provide client training and technical support as needed
- Implement hybrid Agile methodology for EMEA region projects
- Conduct Digital Strategy and UX workshops for clients, track budgets, manage programs end-to-end, optimize internal processes, generate business opportunities, and mentor the Project management team for a safe and efficient working environment.

# **Methodologies**

- Agile
- Scrum
- Hybrid
- Waterfall

## **Industry**

- Retail (AL GURG)
- Telco (Du)
- Real Estate
- Banking (SIB, CBD etc)
- Media & Communications (Channel 4 FM)
- Healthcare (CSH)
- FMCG (SAFQAT, Savola, Al Rawabi)

## **Tools**

- Jira Teamwork
- Trello
- Asana
- Figma
- Airtable

# Languages

- English
- Hindi
- Malayalam

# **Employment**

2007 Omnia FZ LLC, DMC, UAE

to Sr. Digital Project Manager

2013

- Successfully managed 10+ simultaneous projects across diverse industries and technologies, including:
  - React Native & native mobile apps
  - Webflow CMS
  - Sitefinity CMS
- Umbraco
- Drupal
- WordPress
- Marketplace E-commerce platform
- Conducted scoping sessions, briefings, and provided feedback for deliverables across UX, atomic design, development, and QA phases in collaboration with both internal teams and clients
- Vigilantly monitored and reviewed project budgets to ensure on-time and withinbudget project delivery
- Created and meticulously managed project plans, GANTT charts, and provided weekly status reports to clients
- Orchestrated daily scrum meetings with project teams, facilitated sprint planning, and ensured seamless project rollouts
- · Managed maintenance projects
- Managed company's internal IT infrastructure, DNS, hosting environment etc

# 2005 **IMPACT BBDO, DUBAI**

to Sr. Web Developer

2007

- Developed web User Interfaces in CSS/ XHTML/JAVASCRIPT
- .NET application development
- Managed Newsletter campaigns for Showtime, Pepsi and HP
- CMS integration
- Mobile UI development
- Mentored junior members in the team
- Cross browser & accessibility testing (W3C, WCAG 1.0, WAI & Section 508)