Adam Newman
Head of Infrastructure Operations

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Summary:

Passionate, friendly, driven, combined with years of experience in technology across multiple industries. From internet service and telecommunications providers, to highly-available dot-coms and venture capital; demonstrating leadership with clear communication skills and sound technical judgement.

Experience:

Playground Global (11/2015 – Present) Head of Infrastructure Operations

- The first IT staff member hired by Andy Rubin to build out his 80,000 square ft. facility
- Designed and implemented network architecture within Andy's requirements, under budget, and delivered early
- Collaborated with other team management to best meet organizational needs
- Lead IT team to continually improve through mentorship, training, and allocating time for self-study
- Lead internal storage and virtualization initiative to reduce cloud expenditure
- Eliminated unnecessary spend from budget through utilization of open source technologies and open standards
- Worked with CTO to establish policy for acceptable use and data retention
- Supervised revamp of wireless infrastructure to meet stadium-level device density demand
- Responsible for building access control and security systems
- Advised portfolio companies and their IT staff on information technology related decisions and best practices

Groupon (10/2014 – 11/2015) Sr. Network Engineer

- Backbone redesign project optimized transit through Groupon's international network
- Coordinated maintenance work with data center operations to turn up fault-tolerant, high-performance pods
- Tier 2 escalation contact for on-call rotation

Mozilla Corporation (8/2011 – 10/2014) Sr. Network Engineer / Team Lead

- Organized, developed, and performed cross-team network training
- Volunteered on Mozilla's behalf at YearUp teaching networking, resulting in job placement for 65% of the class by the day of graduation
- Responsible for Mozilla's global corporate and production network; relentlessly pursued resolution to service outages and degradation
- Traveled the globe performing well orchestrated turn-ups of new offices and datacenters
- Maintained SLAs for internal customer requests

InnerWorkings (3/2009 – 8/2011) Sr. Infrastructure Engineer

- Reduced mean server turn-up time from 4 days to 8 minutes
- Rebuilt corporate and production network while maintaining four nines of uptime
- Virtualized production and development environments by repurposing existing hardware
- Co-wrote disaster recovery plan with VP of technology and turned up remote DR site to comply with policy
- Network design allowed for over 20 remote offices to seamlessly utilize internal resources
- Provided justification and exhibits to verify compliance to Sarbanes-Oxley requirements

Education:

6/1997: Graduated Open Door Christian School in Elyria, Ohio
8/2014 – Present: De Anza College – Continued education

Personal:

CMSP MTC Instructor

As a Certified as a California Motorcycle Safety Program Motorcycle Training Course Instructor since October 2017, I have taught hundreds of students in both the classroom and on the range how to safely operate a motorcycle.

Pragma Studios – Chicago, IL

Between 2004 and 2009 I owned and operated a recording studio that began in my apartment and expanded into a three thousand square foot recording space that I designed and built. While I no longer operate commercially, I still very much enjoy working on music in my spare time.