# Mukarram Haroon

Technical Copywriter with Digital Marketing Experience and Intermediate IT skills to handle Backend Support

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#### **EXPERIENCE**

### **Clarity Ventures**, Texas, US — Technical Copywriter

August 2020 - July 19 2023 (Work from Home)

- Manage internal and external blog content
- Writing technical website pages (EHR, EMR,healthcare IT, Integration)
- Market research and growth, SEMrush, SurferSEO, Ahrefs, Analytics

### **HTMLPro**, Lahore, Pakistan — Content Writer

Jan 2019 - Oct 2020 (on-site)

- Worked with a Digital Marketing Team for their SEO projects
- Worked with a number of different businesses including eCommerce
- Wrote blogs, how to guides, product description, website copies, emails, and more

### **Upwork**, Freelance— Independent Marketing VA

March 2019 - Present (Freelancer)

- Worked with Different SaaS, IT, eCommerce, and xyz companies
- Written Blogs, technical documentations, content strategy, keyword research, competitor analysis, UI/UX strategy, managed team of writers, and other marketing related work
- Completed IT related projects including Metasploit, Linux,

#### **SKILLS**

Technical Content (IT, Networking, SaaS), Website backend support,

**Technical Documentation** 

Keyword research, competitor analysis, brand strategy, content marketing, CRO,

Digital Marketing, Client Relation Management, Email Marketing, Analytics and Reporting, Project Management

#### **AWARDS**

Information System

Management: Aptech Lahore
(ACCA)

**Top Rated Independent** Freelancer: Upwork

#### **LANGUAGES**

English, Urdu/Hindhi

Website optimization, fixing website, develop website and landing pages, database integration, SQL

- Job Success score is 100%, served US, EU, and UK clients
- https://www.upwork.com/freelancers/~0137d09bc868c680a5

#### **EDUCATION**

# **University of Gujrat,** Lahore, Pakistan — *Information Technology*

2016 - 2020

Information Technology, Networking, Programming Principals, Website Design, Mobile Apps, Agile Methodology, Project Management

# **Punjab Group of Colleges,** Lahore, Pakistan — F.S.C Pre Engineering

2014 to 2016

#### **Letter of Recommendation**

## Clarity Ventures — Texas, US

Chris Reddick CEO,

Clarity Ventures Inc

Chris.reddick@claritymis.com