MANMOHAN SINGH

BE (CSE), MBA (IT)
Total IT Experience   12+ Years

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Job Objectives	**Experienced IT Professional looking for excellent opportunity as Manager \ Team Lead \ Consultant in IT Enterprises Projects & Support or Data Center Implementations & Support, IT Infrastructure Managements, Service Delivery or IT Enterprises Operations and Support.**
Skills Summary	Having vast experience at leads & management levels in IT Enterprises projects, Implementation, Support, Administration, Technical supervision, Management and Operations. Proven both technical & management ability to plan, organize and lead technical projects & Operations in small and large corporate areas including **reputed Government departments like BSNL, CRIS, RSEB, JVVNL, JDVVNL, AVVNL, PDIL, AFCAO etc.**
Technical Proficiencies	Microsoft Windows Servers , Microsoft Exchange Servers, Microsoft Active Directory, GPMC,DNS, ISA,TMG, Virtualization on Hyper V, LINUX Red Hat Administration ,SQL Database and IIS Administration HP Servers & DAS \ SAN Storage, SAN Switch, HPDP Backup Software. Sound Knowledge of Firewalls and UTMs Security Devices, CISCO Switch and Routers.
Project Management Skills	Data Center \ IT Infra Enterprises Architecture and Implementations. Vendor Coordination, SLA Monitoring and RFP Compliances with Customers. Projects Planning, Implementations, Monitoring and Report Management. Technical Team Management, Interviews, Hiring, Role Distributions, On site Trainings and Overall Growth.

Professional Experiences	**SUMMARY**

Company	Duration	Designation
HCL Infosystems Ltd.	11 Oct 2010 to till date	**CE Manager (Data Center & IT)**
CCS Computers Pvt. Ltd Delhi	02April 2007 to 06 Oct 2010	Assist Manager Projects
Green Vision (P) Ltd. Delhi	Nov 06-March 07	System Administrator
Sai Info System Pvt Ltd Jaipur	April 04-Sep 06	IT Project Engineer

HCL Infosystems Ltd.

India's leading System Integration and Infrastructure Management Services Organization. HCL has specialized expertise across verticals including Telecom, BFSI, e Governance & Power.
 11 Oct 2010 to till date as Data Center & IT Project Lead Administrator , JVVNL Jaipur Rajasthan

Major Projects

R-APDRP (Restructured Accelerated Power development and Reform Program) JVVNL Rajasthan (Gov. Organization), RSEB Jharkhand and HSEB Himachal.

Main Responsibility

- Planning and Implementation of new Data Centre site at Jaipur and Data Recovery Site at Jodhpur Rajasthan.
- Responsible for Technical Compliance requirements and presentation for DC as per SRS
- Manage and leading the team of 15-20 Engineers and Technicians.
- Provide L3 Technical support for various Applications like Microsoft Exchange, AD, ISA, Hyper V, SQL and HP SAN, Data Protector Etc.
- Coordinate with hardware and application team vendors and ensure completion of tasks on time.
- SPOC for all internal and external applications like CRM, CCC implementation team.
- Handling various web applications i.e. CRM, CCC, Portals for L1 level issues at client site.
- IT infrastructure Design, Setup, Support and Asset Management.
- Manage Operational activities like Backups, Incidents, Request, Change and Problem management, and escalations to vendors.
- Ensure uptime of Data Centre as per tier IV architecture & Documentations.
- Reporting and notifications for all critical calls and activities.

	• Documentation and reporting of all Activities, configurations, inventories etc. • Vendor management, SLA monitoring and quick case closers.
Technical Areas Covered	• LAN structural cabling (CAT6 & Fiber) layout design and implementation. • Installation of Rack mounted servers in Data Center. • LAN connectivity and Network Design. • Planning and Implementations of Network Cisco Devices. • Windows Server 2003, 2008 R2 installation and cluster configurations. • Active directory, DNS, IIS, GPMC, Domain controller, ADC installations, Hyper V configurations. • Configuration and implementation of new security policies through GPMC • SQL DB Cluster Installations and configurations • MS Exchange 2010, OWA, HUB, CAS, DB servers planning, implementation and administration. • HP Storage XP 24000 capacity Planning and LUN SAN topology configurations. • HPDP Backup Software 6.2 configuration and Database backup management. • HP Tape library ESL 712 E management and Support on daily basis. • CA Service Desk, Spectrum, e-health planning and implementations. • Monitoring performance of HP DL Servers and XP24000 Storage • For Cisco routers 7609S and L3 switch Cisco 6513 switching and routing installations. • Manage MPLS Network.
CCS Computers Pvt. Ltd Delhi	**An (ISO/IEC 20000-1:2005 itSM)** A System Integration & Technology Support Services Outsourcing Company provide IT Services to the diverse user segment **like Indian Army, Navy, Air force, LG, CRIS, etc.** **02April 2007 to 06 Oct 2010 as Assist Manager Support in Delhi NCR.**
Major Projects	• Air Force Central Account Office Subtotal Park New Delhi :- Implementation of new Data Center • CRIS (Railway Information system) Bhubaneswar :- Implementation of new Data Center • ALPSINDUSTRIES Ltd Sahibabad :- Implementation and migration to new Messaging System with MS Exchange Server 2007 • PDIL Noida :- Installation of Microsoft Products SMS 2003, MS Exchange 2007, MS ISA 2004
Main Responsibility	• Planning and implementation of technical projects in team and individually. • Assist technical team for L2 and L3 level issues in windows servers, networking and UTMs. • Direct interaction with customer regarding various technical solutions and compliances. • Installation of Rack mounted servers and network devices. • Managed systems and network for sites after completion of projects. • Customer interaction for various queries and issues.
Technical Areas Covered	• Firewall Check Point with Nortel Alteon 5111, Nortel L3 8006, Nortel L2 Switches • Firewall Watch guard firebox x550, x750, • IBM X 3650, 346 Server • H3C Switches, H3C Firewall & Routers • CA Antivirus, Anti-spam, CA Service Desk • Windows 2003\ 2008, Active directory, DNS • Microsoft SMS 2003, Exchange 2007, ISA 2004 • MS SQL 2008 clustering, Windows 2008 clustering • EMC Clarion Storage CX3 10
Green Vision (P) Ltd. Delhi **Main Responsibility**	Provides various IT services to customers nearby Delhi NCR • Worked as System Administrator for a BPO Firm from Nov 06-March 07 • Responsible for Manage Windows 2003 server DC and ADC, Exchange 2003 and file server. • Responsible for Manage Symantec Antivirus Server. • Maintained a network of about 100 systems, VPN, switches, router, LAN printers, scanners etc**.** • Asset and Vendor management activities • Documentation and Reporting to Sr Managers

Sai Info System Pvt Ltd Jaipur	Sai Infosytem (India) Ltd. is a largest Information Technology (IT) Company of Gujarat having a nationwide presence. Popularly known as a "SIS", is an ISO 9001, ISO 27001 and ISO 14001 certified company having a group turnover of around 416 Crores. **April 04-Sept 2006 as Project Engineer Churu, Alwar Raj**
Major Projects	BSNL (Bharat Sanchar Nigam Limited) Churu Implementation of ERP Cellswin.
	BSNL (Bharat Sanchar Nigam Limited) Alwar Implementation of ERP Cellswin
Main Responsibility	- Installation and configuration of Cisco routers and switches. - Rack Servers and desktops installation and configurations. - Structural Cabling, LAN WAN Connectivity. - Responsible for network and system administration - Responsible for maintaining Antivirus Server. - Monitor the performance of all servers and maintaining up time reports . - Liasioning with customer for Purchase Orders and Payments.
Technical Areas Covered	- Windows Server 2003, Active Directory, Windows XP - Cisco 3600, 2600 installation and Configurations. - WAN configurations and testing. - D link Switches installation and Configurations - Oracle 8.1 installation - Desktops Acer and SIS

Academic Qualification	**MBA (IT) in Information Technology** Part Time from Maharishi Dayanand University. - Bachelor in Engineering **(B.E.-Computer Science)** from I.E.T Alwar Rajasthan University. - Intermediate from Sainik School Chittorgarh Rajasthan. - Secondary Sainik School Chittorgarh Rajasthan.

Certifications	**MCSA (**Microsoft Certified System Administrator) **EMC STF** (Storage Technology Foundation Certified) **ITIL V3** Foundation Certified

Technical Trainings	**45 Days** Training in **EDP Department of BEML (Bharat Earth Movers Ltd.)** Bangalore - Studied the live networking devices and methods in all Departments. - Learned how to manage technically Database and applications given to users. **45 days** Training **Raj Comp** Jaipur Rajasthan - Learned about the data management's projects for the Labor Department of various Gov offices. - Its covers their personal record, payrolls, salary details, leaves etc.

Extra Activities	- Participated in College Basketball Team (Captain in final Yr). - Participated in cultural activities as dancer, singer, and drummer. - Acted as member of management committee for district level cultural eves & Inter tech-sports fiesta - In School actively manage & Participated in various annual functions, inter-house sports. - Manage different activities as house Sports secretary and later as Mess secretary in school.

Personal Information	Full Name	:	Manmohan Singh Bajwa S/o Mr. J.S Bajwa
	Date of Birth	:	20/08/1979
	Sex	:	Male
	Languages	:	Hindi, English, Punjabi
	Marital status	:	Married
	Interest	:	Singing, Playing musical instruments, Sports-Basketball and Football, Traveling
	Permanent Address	:	House No 230, Vivek Vihar, Scheme No 10 Alwar (Raj)

Date:

Place: (Manmohan Singh)