



Suryanarayanan Gopalakrishnan

#AZURE #AZURE DEVOPS #
#Microsoft 365 #MS DYNAMICS 365



Professional Summary

Innovative Technologist, Introvert manifested to Extrovert with over 30 years' experience in delivering creative, Technology, with value-driven solutions. Proven leadership experience ranging from evaluating technology to discovered niche products for Microsoft Partners and venture-backed startups. Highly Technology-driven creationist committed to designing coherent enterprise application and platforms with a wide range of technical domain expertise and business acumen. Hands-on Technical Azure Stack, Azure DEVOPS, MS Dynamics, Office365, SaaS, IaaS & PaaS Subject Matter Expert with repository of lessons learnt to focus on Project goal and Success.



Work History

2009-05 -
Current

Technical Director – Asia Swasthi Computers LLP

- Centre of Excellence (CoE) for Microsoft Partners from Startup to Practice.
- Key Achievements: Achieved Center for Excellence O365, SharePoint, Microsoft Dynamics CRM and Ax.
- Achieved Center for Excellence Azure Hybrid Infrastructure & Azure Skills Stack Practice.
- Hands-on Technical E2E Deployment with Azure DEVOPS (Azure Workspaces, Azure Boards, Azure



Personal Info

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Skills

Azure DEVOPS



DEVSECOPS



MS Dynamics 365

(Techno-Functional)




Pipelines, Azure Repos, Azure Artifacts, AKS ,
Microservices, Dockers & Containers)

- Expert in Greenfield and Brownfield Projects.
- Expert in Infrastructure & Application Modernization
- Subject Matter Expert in IaaS, SaaS, PaaS, Achieved CoE Practice and Technical Support based on ITIL standards.
- Site Reliability, ASR with Azure Stack.
- Trained resources from Campus pick delivering MS Partners CoE goals in Azure Stack, Azure Hybrid Objectives, Azure DEVOPS.
- MSP Managed Service Provider End-to-end Objectives Office365 Hybrid Co-ordinate and Escalate unresolved issues to Microsoft Partner Backend Support Team.
- Completed Large 1500 seats O365 Migration.
- Completed Large Azure On-premises to hybrid cloud Migration.
- Advanced Weekly Review meeting on issues and project statuses with Steering Committee.
- Techno Functional – E2E Implementation of Microsoft Dynamics CRM / Dynamics 365 (F&O, Customer Engagement, Field Service, Sales & Marketing, Talent, Attract & Onboard) , Self-Service Employee/Vendor /Customer Portals, Customization, Integration and End-user Techno Functional Training.
- Technical SPOC for all internal and external stakeholders.
- Technical SPOC for ISO 27001:2013 and SOC 2 Compliance & Audit. Knowledge of GDPR, HIPPA, PCI, CCPA Compliance.
- Migrated On premise MS Dynamics CRM to Cloud
- Hands-on Integration in SSIS, SSRS and third-party MS Dynamics integration tools.
- Microsoft Flow, Power BI customization for MS Dynamics workflow, Customization, & Integration.


Microsoft O365 Cloud


Excellent


Microsoft Dynamics
Business Central (Techno-
Functional)

Very Good

MS SharePoint

Good

Google Cloud (IAAS,
PAAS, SAAS)

Good

AWS (IAAC, IAAS, PAAS,
SAAS)

Good

Azure Stack (B2B, B2C,
Infrastructure as code)

Excellent


Cloud Security


Excellent


ITIL

Excellent

Languages

ENGLISH --
Read,Write,Speak

Native

HINDI -- Read,Write,Speak

Native

TAMIL -- Read,Write,Speak




- Microsoft Dynamics Ax Techno Functional – E2E Implementation. On-premise to Cloud, Cloud-to-Cloud Hybrid Deployment & Migration.
- Designed, implemented, configured and integrated customer networks utilizing Azure Stack.

2007-03 -
2009-05

Chief Technology Officer

Core Solutions, Inc., Chennai, TamilNadu

- Responsible for the ODC HealthCare Product Development, solution design, production execution, software integration, Client, Advanced Production and Development Environment.
- SharePoint Branding, Development & Managed the Product Implementation for Overseas Clients from ODC- Integration Chennai Managed the Overseas Implementation Consultants for Product Advanced Release.
- Managed DC Servers and Customer Infrastructure Implemented Virtualization Environment (VMware) for QA Implemented Share Point Portal 2003 for Team Communication & Tech Support Implemented Version Control Process, Identified & filled the process gaps.
- Implemented Onshore / Offshore process and mapped to ticket management system with automated onshore/offshore status reporting to management protocols, Operate as the principal bridge for product development teams, CIO, CMO teams.
- Participate in SPMP, Review Meeting, Code Reviews, Quality Review, Release Review Oversee the Operations of Development, Outsourcing, Testing, QA, Implementation & CRM Responsible for SDLC Process, Version Control, Software Delivery, Release Management.
- Oversaw business performance for products, software and hardware purchases and R&D.

- Review all development projects to ensure reliability, effectiveness and ROI.

2004-12 -
2007-03

● **Chief Technology Officer**

Citizen Communications Limited, Chennai, TamilNadu

- Technical SPOC for Singapore Datacenter @ Captive -- SingTel Manage L1-L7 of NOC, IT Infrastructure, SaaS, Helpdesk and ServiceDesk Activities.
- Achieve stipulated SLA.
- Change & Steering Committee Owner for Change Request, Unknown/Know Issues and its Resolution.
- Achieved CMDB of L1 thru L7 complying to ITIL Practice and Standards.

2000-10 -
2004-11

● **Chief Technology Officer**

Florind Infotech Limited, Chennai, TamilNadu

- Technical SPOC for USA Enterprise Customers, Enterprise Data Center.
- Manage Delivery of entire Turnkey solutions for Enterprise IT Infrastructure, ERP, CRM.

1996-02 -
2000-08

● **Senior Technical Consultant**

Tora Interactive Solutions Pvt Ltd, Chennai, TamilNadu

- Life Science, Automobile and Import-Exporters.
- Technical SPOC for entire Stakeholders.
- Manage entire Delivery and Support Cycle with Implementation Consultants and Support Team.
- 2 Manage IT Infrastructure team to allocate Servers, Networks for Enterprise Customer on-premise and co-location.

1991-02 -
1995-12

● **Senior Programmer**

Sanra Computers India Limited, Chennai, TamilNadu

- Healthcare Application Design and Development.

- Modules for Pharmaceuticals Manufacturing & Supply Chain -- C&F, Stockist, Distributors & Retail.
- Support and Single Point of Technical Contact for Implementation & Post-Sales Support.

1987-10 -
1990-12

Senior Programmer

Scope Software Pvt Ltd, Chennai, TamilNadu

- Architecture and Design of various Modules in Day-to-Day Banking of State Bank of India.
- Visit Tamilnadu, Kerala, Karnataka, Regional & Main State Bank of India Branches to gather requirements.
- Designed & Development Modules DD Purchase, Foreign Exchange, Main Daybook, SB/FD Interest Calculation, Loans & Interest, Protested Bills, etc., in Day to Day Banking Application.

1987-06 -
1987-09

Internship

Scope Software Pvt Ltd, Chennai, TamilNadu

- Paid Internship Training in COBOL.
- DCM Olympia-32 Mini with RM- COBOL.
- Achieved Laurels in couple of Months and was posted as Trainee Programmer on Real-Time project for State Bank of India.
- Started Designing & Programming with RM-COBOL --- Project in Day- 2-Day Banking Application for State Bank of India.



Education

2002-08 -
2004-07

MBA: e-Commerce

Annamalai University - Chidambaram

1995-08 -
1998-05

BBA: Business Commerce & Administration

Annamalai University - Chidambaram

1986-08 -
1989-07

Bachelor of Science: Mathematics (Discontinued)

Madurai Kamaraj University - Madurai



Certifications

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Microsoft Certified DevOps Engineer Expert

Microsoft Certified Solutions Associate (O365, AZURE)

Microsoft Certified Technology Specialist (SharePoint, SQL)

Microsoft Certified Dynamics Professional (CRM)

Microsoft Certified Systems Engineer

Microsoft Certified Dynamics Specialist (CRM, AX)

Microsoft Certified Database Administrator

ITILv3 from Adept Techno, Foundation Certification
from EXIN



Interests

AI, ML & Augmented Reality

In/Off Campus Career Counselling .

Train the required & needy in Job Ready Employable
Skills.



OEM Trainings & Certifications

ITILv3 from Adept Techno, Foundation Certification
from EXIN

Certified Ethical Hacker from Adept Techno

Oracle 8 Database Administration from Radiant
Software Private Ltd

MS-Trilogy from SSI Ltd (VB, SqlServer, Windows)

CADRe from Radiant Software Private Ltd (ASP,
SQLSERVER, IIS)

C++ From Radiant Software Private Ltd

Unix & C from CAMS Software Education

Diploma in Computer Programming from Thyagaraja
College of Engineering