HIMANSHU S WARUDKAR

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EXECUTIVE SUMMARY:

Senior technology delivery leader with over 17 years of experience in delivering large / transformational and innovation driven Design (UX) and Digital programs for Barclays Bank businesses in Investment Banking, Africa, UK Personal Banking and other large Banking and Financial Services institutions. I've a very successful track record of repeatedly establishing, nurturing and growing high performance multi-technology delivery teams. I have a strong understanding of banking industry and been working with startups to bring in disruptive innovation into the bank.

Excellent communicator and leader with a strong understanding and experience in general management areas of strategy, innovation (incl. startup and R&D partnerships), operations, stakeholder management, networking within and outside the organization, organizational skills and vendor management coupled with broad understanding and experience of other general management areas such as human resources, financial management and accounting, decision making, negotiations. I am very comfortable working in a matrix organization and thrive in a complex environment.

On the innovation front, I am the lead and accountable director for Barclays open innovation program in India and have successfully established a physical incubator and accelerator. My team and I have run the largest hackathon in fintech world with close to 700 participants and we currently have close to 20 startups working with us in India.

I've completed Exec MBA from Indian School of Business (ISB) in collaboration with Wharton School, University of Pennsylvania and Kellogg School of Management, Northwestern University. I have been awarded CIO IT NEXT 100 – 2015 award. I have been a speaker at ISBA 2016, Indian Banks Association's 2016 annual banking technology conference, TiECon Pune 2016, TiE Startup Expo 2016.

CAREER HISTORY

Organization	From	To	Location
Barclays Technology Center India	October 2007	Present	Pune
Infosys Limited	March 2004	October 2007	Pune / Charlotte, North Carolina USA
Tata Consultancy Services	March 2000	March 2004	Mumbai / Fairfield, Connecticut, USA
Indian Institute of Technology, Delhi	July 1998	December 1999	Delhi (Research Assistant – Part Time)
Voltas Switchgear Limited	December 1997	June 1998	Mumbai

EDUCATIONAL BACKGROUND

Degree	Institute/University	Year	%/CGPA	Rank
Exec MBA	Indian School of Business, Hyderabad in collaboration with Wharton and Kellogg	2015 - Completed	N/A	N/A
M. Tech.	Indian Institute of Technology, Delhi	1999	8.42 (max.10)	4th among 25
B.E.	MITS, Gwalior	1997	76%	4th among 60

CAREER HIGHLIGHTS:

- *Director – Head of Client Facing Technology, Investment Banking Technology, Barclays Technology Centre India* with accountability for managing technology delivery for Client Facing Technology in BTCI from Investment Bank Technology
    - Handling *delivery responsibility* for *program budgets of closed to GBP 6 million+ (annually) with a strong cost reduction / revenue linkage target*
    - *Managing 225+ FTE* strong team across permanent and vendor partners with a strong in-house team and in a cost efficient manner
    - Responsible for all risk, control and governance elements for the team
- **Accountable Director** for setting up **Barclays Incubator and Accelerator in Mumbai, India** (www.thinkrise.com and www.riseaccelerator.com)
- Established *Design (UX / UI)* capability in BTCI
- *Director – India Digital Office, Barclays Technology Centre India* with accountability for managing technology delivery for 13 x Africa countries from India Digital Office
    - Handling *delivery responsibility* for *program budgets of GBP 4 million+ (annually) with a strong cost reduction / revenue linkage target*
    - *Managing 150+ FTE* strong team across permanent and vendor partners with a strong in-house team and in a cost efficient manner
- Performing / performed following roles at an organizational / leadership level:
    - Member of core leadership team at Barclays Technology Centre
    - Senior Values Leader in Barclays
    - Understanding and ownership for Risk, Control governance controls for the department
    - Led several colleague engagement initiatives
    - Volunteer leader for Community Investment activities in Akanksha Foundation across BTCI
    - Contributed to Digital strategy via Digital Office leadership team
- Managed IT delivery for multiple product areas (e.g. *Investment Banking, Personal Loans, Mortgages, Insurance, Debit Cards, Collections and Recoveries*) within the PCB (erstwhile UK Retail Banking) and *managed Run the Bank delivery for 50+ services*

SIGNIFICANT RECOGNITIONS and ACHIEVEMENTS:

- **Winner of CIO ITNEXT 100 Awards 2015**
- **Speaker ISBA 2016, IBA Technology Conference February 2016, TiECon Pune 2016, TiE Startup ExPo Delhi 2016**
- **Q4 2013 / Q3 2010 Barclays CIO STAR Award**
- **ISB Alumni Association Chapter Leader**
- **Board Member of PMI Pune Deccan-India Chapter (fastest growing PMI chapter in Asia) – 2008-2012**
- **PMP (Certified by PMI, USA), Six Sigma Green Belt (Certified by GE) and CSQA (Certified by QAI, USA)**

- **Organized 3 x annual conferences of PMI Pune Deccan India Chapter**
- **Published and presented 2 research papers** as an outcome of Master's level research in peer reviewed journals **for IEEE, USA and Institution of Engineers, India**

PROFESSIONAL HISTORY:

Barclays Technology Centre, India. (Oct 2007 to Present)

Role: Director – Client Facing Technology, Investment Banking and Program Director – Rise Mumbai
From: July 2016 to Date
About the Role: I have responsibility for managing India delivery teams for Client Facing Technology for Investment Banking covering multiple areas such as Sales / IT, Research, Banking, Web Portals and Risk Solutions plus Testing for all of Client Facing Technology. This role involves working with both in-house as well as vendor partner teams and leading multiple programs of work within the portfolio from a technical and end-2-end delivery. Over the years, I have been managing diverse technology teams primarily in Mobile / Internet Banking, B2B / B2C channels. These teams have been churning out a fair share of innovation proof of concept developments across a multitude of technologies.

I am also the accountable person for establishing and running of Rise Mumbai (www.thinkrise.com and www.riseaccelerator.com) site as part of Barclays Open Innovation program. This work involves creating a strong fintech startup ecosystem and working with startups, investors in India and carrying out innovation for Barclays.

Responsibilities:
- Leadership responsibilities for Client Facing Technology delivery teams
- Responsible for offshore delivery of program budgets amounting to GBP 6+ million
- Managing 225+ FTE teams of in-house and vendor partners
- Applications built and maintained by my teams are used by critical functions within Investment Bank
- Interfacing with multiple technology partners / stakeholders and business colleagues onshore in a complex environment
- Portfolio management including management of supply / demand, budgets, human resources, scope, estimation, change management, scheduling, planning, tracking, risk management and issue resolution etc.
- Focus on end-2-end technical delivery management

Role: Director – Design and Digital Office and Program Director – Rise Mumbai
From: July 2015 to Date
About the Role: I have accountability for managing Digital delivery for 13 x Africa countries in Barclays and responsibility for Design Office (UX / UI) teams in BTCI. This role involves working with both in-house as well as vendor partner teams and leading multiple programs of work within the portfolio from a technical and end-2-end delivery. Over the years, I have been managing diverse technology teams primarily in Mobile / Internet Banking and B2B / B2C channels i.e. Internet, eCommerce facing channels. These teams have been churning out a fair share of innovation proof of concept developments across a multitude of technologies.

I am also leading on establishing the Rise Mumbai (www.thinkrise.com) site as part of Barclays Open Innovation program. This work involves creating a strong ecosystem and working with startups, investors in India and carrying out innovation for Barclays and other external entities.

Responsibilities:
- Leadership responsibilities for India Design and Digital teams
- Strategy formulation and execution for Africa Digital delivery
- Responsible for offshore delivery of program budgets amounting to GBP 4+ million

- Managing 130+ FTE teams of in-house and vendor partners
- Revenue generation / cost savings via projects delivered is to the tune of GBP 10 million
- Interfacing with multiple technology partners / stakeholders and business colleagues onshore in a complex environment
- Portfolio management including management of supply / demand, budgets, human resources, scope, estimation, change management, scheduling, planning, tracking, risk management and issue resolution etc.
- Focus on end-2-end technical delivery management

Role: Lead Technology Partner – Digital Channels Africa
From: October 2012 to June 2015
About the Role: I have responsibility for managing offshore delivery and teams for Digital Office – Mobile for South Africa (Absa) and more recently added Rest of Africa to the portfolio.

Responsibilities:
- Responsible for offshore delivery of program budgets amounting to GBP 2+ million
- Managing 80+ FTE teams of in-house and vendor partners
- Delivered about dozen large programs in a span of 3 years across complex supply-chain

Role: Delivery Manager - Mortgages, UK Retail Technology Group
From: December 2010 to September 2012

About the Role: I have managed offshore delivery for IT applications of one of the largest product areas in PCB i.e. Mortgages. This role involved working with both in-house as well as vendor partner teams and leading multiple projects within the portfolio from a technical and end-2-end delivery. I have been managing diverse technology teams primarily in Microsoft .Net and SQL Server technologies and Mainframe – Hogan, COBOL, CICS and DB2

Responsibilities:
- Offshore delivery of nearly GBP 4 million projects and 60 team members in Mortgages product areas within Retail Banking portfolio
- End-2-end responsibility for supplier deliverables
- Managing both in-house and vendor partner teams towards a common goal of flawless execution and achieving high levels of customer satisfaction
- Interfacing with technology partners / stakeholders and business colleagues onshore
- Responsible for all aspects of Program Management and Project Management SDLC
- Focus on end-2-end technical delivery management

Role: Head of AMS (Offshore), UK Retail Banking Products
From: October 2007 to December 2010 (Setup and managed change the bank and run the bank delivery teams from 2007 to July 2008)
About the Role: I was responsible for managing offshore delivery of 50+ services across multiple product areas (e.g. Loans, Mortgages, Insurance, Debit Cards, Collections and Recoveries) within the Retail Banking portfolio. This role involved working with both in-house as well as vendor partner teams across multiple technology areas such as Java, Oracle, Microsoft .Net and SQL Server and Mainframe.

Infosys Technologies Limited (Infosys), Charlotte, NC & Pune India (Feb 2005 to Oct 2007)
Role: Project Manager, handling a team of up to 60 software developers
Client: Bank of America, Charlotte NC

About the project: This project involved carrying out major enhancements to a loan origination system. This **loan origination system** is used by 5000 associates across Bank of America branches in the US. It is a full fledged loan origination application capable of supporting **first**

mortgage as well as **home equity** products and more recently **reverse mortgage** products. Technologies used are Java/J2EE, Struts and Oracle.

Highlights:
- Annual revenues of about USD 3 million
- 60000+ person hours of effort delivered
- 50%+ projects went live with zero delivered defects
- Effective usage of tools for automation of repetitive tasks

Infosys, Charlotte, NC & Pune India (Mar 2004 to Jun 2004)
Role: Project Leader, handling a team of 5 software developers
Client: State Street Bank, Australia

About the project: This project involved rewriting a **mutual fund repository** system for State Street Bank, Australia. The project involved **rewriting** a file based legacy system to a GUI client-server application and migration of database from MS Access to SQL Server.

TCS, Mumbai India & Fairfield, CT (Jan 2002 to March 2004)
Role: Project Leader, handling a team of 3 software developers
Client: GE Corporate, Fairfield CT and Mumbai, India

About the project: This project involved maintaining and enhancing a suite of **HR applications** mostly used by senior GE Officers. These included applications for **Government Reporting, Organizational Directory** and **Stock Options maintenance application**. Technologies involved were ASP, SQL Server.

Responsibilities:
- Maintaining and enhancing a set of HR applications for GE
- Client interfacing roles & responsibilities
- Requirements analysis, design, coding, code reviews/walkthrough, unit & system testing
- Inter-group coordination for testing, deployment
- Onshore-offshore coordination

TCS, Mumbai India (Mar 2000 to Dec 2001)
Role: Team Member & Module Leader, handling a team of 3 software developers
Client: National Securities Depository Limited, Mumbai
About the project: NSDL, is the **first and largest securities depository in India** that handles most of the securities held and settled in dematerialized form in the Indian capital market. This project involved **maintaining the client server side of the depository system**. I was **responsible for development of a web based application** for carrying out various functions of the **depository participants**. This application was deployed at various depository participants. Technologies involved were VB, ASP and SQL Server.

Voltas Switchgear Limited Mumbai India (Dec 1997 to Jul 1998)
Role: Management Trainee, Quality Control & Assurance Department
Responsibilities:
- Member of the team for implementing ISO 9001
- Carrying out routine and pre-dispatch testing