

Balouki Adewi

Telco Senior BSS Engineer

Lome, TOGO

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Skilled information system specialist with more than 10 years in telecom Convergent BSS IN/OCS, I have an advanced knowledge of IN/OSP-ICC, mCAS/SurePay; Operation, Administration and Maintenance

Sponsorship required to work in the US

Work Experience

Telco Application & Analytics - Senior BSS Engineer - OCS Specialist

TOGOCOM

December 2005 to Present

- mCAS SurePay18.3 (rMS, eSM, oCS) operation monitoring and troubleshooting
- mCAS SurePay18.3 (rMS, eSM, oCS) product catalogue configuration and maintenance
- Product catalogue configuration and maintenance (ICC and SurePay)
- Features installation and configuration: mCAS-SurePay18.3 (rMS, eSM, oCS), OSP-ICC
- Technical support for Third Parties Integration with OCS (ICC and SurePay)
- Operation and Maintenance on FlowOne, Data Refinery, PCRf
- Incidents management and users support

Achievements

- Technical and business Support for ICC5.8 migration to SurePay18.3 solution
- Technical and business Support for ICC4.6 migration to ICC5.8
- IN-mCAS and SurePay18.3 (rMS, eSM, oCS) non-functional and functional UAT review
- IN-OSP and ICC non-functional and functional UAT review and execution

Education

Bachelor of Engineering in Systems Analysis And Design

AFRICAN INSTITUTE OF COMPUTER SCIENCES - Yaounde, CM

2011 to 2012

Diploma in Information Systems Management

Training and Seminary

1998 to 2000

Skills

- Linux, Solaris, Windows Server, (10+ years)

- TCP/IP, FTP, HTTP, LDAP, SOAP, SS7, SIP, MAP, INAP, CAP, SIGTRAN, DIAMETER, SNMP, SMPP, SOAP, REST, HTTP, CORBA (10+ years)
- Scripting: Shell, Python, Perl VB, C, C+, C#, Java, PL/SQL, XML, HTML (10+ years)
- Good knowledge of Oracle, MySQL, MariaDB, PostgreSQL and SQLServer Database (10+ years)
- SOAPUI, Postman, PPSMETTER, JMeter, Junit (10+ years)
- Convergent Business Support Systems: IN, OSP, PPS, ICC, mCAS, SurePay ECN, CRM, UPC, BSCS, EPPIX, FlowOne, DataRefinery, PCRf (10+ years)
- APIs (5 years)
- User Acceptance Testing (10+ years)
- Operating Systems: Linux, Unix, Solaris, Redhat, Windows (10+ years)

Languages

- French - Fluent
- English - Fluent

Links

<https://www.linkedin.com/in/baloukiadewi/>

Certifications and Licenses

mCAS/ surePay and PCRf Administration Operation and Maintenance training by NOKIA

July 2019 to Present

OSP 5.4 Administration Operation and Maintenance training by NOKIA

June 2017 to Present

CISCO CCNA Prepa training by BostonSolux

November 2016 to Present

OSP - ICC 5.8 Administration Operation and Maintenance training by ALCATEL

September 2014 to Present

Additional Information

Interested by Sciences, Arts and Personal development