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| Capture  **KOTESWARA RAO DUGGISETTY Techno-Functional Manager Professional**  **ITIL V3 Foundation, ITSM Foundation Bridge, Microsoft Certified Professional** Consistently recognized for delivering projects on time, building, managing, and mentoring a team of architects. Managing delivery frameworks and new technology implementation projects for streamlining related activities as per quality standards  09989502511, 07989625948  koteshd1@gmail.com | | |
| Key Skills | Profile Summary   * A **Project/Development Management Expert** with a distinction of aligning Time, Cost, People, Quality, Technology and Customer's expectations * **Start-up specialist,** transformed the group into a high performing team delivering critical projects * Honed with an excellent development approach and completed complex projects with minimal manpower and resources * Implemented **Agile techniques** to deliver high business value solutions as early as possible to maximise benefits realisation * Directed technology planning and direction, strategy development, leadership and implementation, business and operational transformation execution, business solution delivery, and business development * Wealth of technical skills entails Java/J2EE, Jboss, Tomcat C#, JSF(Prime Faces), Hibernate, Struts, ASP.Net, VS.Net 2008, ASP, XML, Java Script, VB Script, VB 6.0, C, SQL Server 2008 Express, HTML, MQ Series 5.2, Oracle 11G, Paypal API, Liferay, Wordpress, Selenium, Asp.Net MVC4, Magento, ELK Stack, Dynatrace, Splunk, Amazon AWS, Informatica 9.6.1 and so on * Worked with **Cross Functional Teams** to mitigate risks, balance stakeholder interests, explore cost/market drivers, achieve milestones, bring in operational excellence, support technical decision making, distinction of handling campus drives successfully * Team-based management style coupled with the passion to drive visions into reality | |
| Solutions Architecture  IT Framework / Strategy  Release Management  Agile  Requirement / Problem Analysis   Demand Management  Transition   Stakeholder Management   Team Building & Leadership |
| **CAREER SUMMARY**:  LaPTECHNOS & SERVICES, Hyderabad – Director & Founder   |  | | --- | | Tata Consultancy Services, Bangalore - Assistant Consultant  Whiztek Soft (India) Pvt. Ltd., Hyderabad – Head of India Development Center | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | a |  |  |  |  | | | **Nov’97 – Nov’06** | **Nov’06 – May’07** | **Jun’07 – Jul’11** | **Aug’11– Sep’12** | **Oct’ 12 – Feb’ 19** | **Mar’ 19 – Till Date** | | Aricent, Bangalore - Development Manager |  | NISUM Technologies Pvt. Ltd., Hyderabad - Technical Manager |  | LaPTECHNOS (Kanerika, IIPL), Hyderabad - Technical Lead | | | | |  |
| **Key Result Areas:**   * Bridging the gap between Architecture and Delivery to ensure value-driven product development of high quality solutions employing Agile development techniques * Developing and leading the Technical Design Steering Group consisting of all technical leads in developing and promoting standards, patterns and practices to support the adoption of a Service Oriented Architecture * Rolling out Agile methods that delivered significant efficiency improvements and business benefit * Initiating and implementing the streamlining of the project approval and initiation process * Setting strategic direction for future software development (tools, languages, processes, and so on) * Interacting with the client’s Business and IT teams to gather, define, clarify and refine requirements; guided the architecture and design of applications * Leading the large-scale business application architecture and design efforts; developed and maintained application architectures for various business functional areas; resolved integration and interface issues between various applications or systems with focus on optimizing application performance and scalability * Coordinating with various matrix teams, driving the meetings for constructive discussion towards solution achievement * Aligning architecture to business strategy in order to deliver structured, efficient, sustainable and adaptable IT solutions in line with the business need   **Highlights:**   * Chalked out the procedures / process, technical architecture for NUCS Aviva, SST Macy’s * Utilized the Agile methodology in Aricent, Comverse Project and successfully completed complex projects within defined time and budgets * Steered the demand management activities and received appreciation from the SDP Architect in Amex Technologies for re-engineering of credit card customer servicing application * Facilitated the TCS offshore team ramp-up, transition, KA from existing team at client site in AVIVA and overcame project transition challenges in an effective manner * Overall delivery quality significantly improved by the end of the engagement; the release of the new functionality was 30% faster than before * Solution Architect for execution of J2EE, .Net projects and long-term reliability of the platform in a complex, globally distributed enterprise environment   Education   * B.Tech. (Mechanical) from S.V. University in 1995   Trainings   * Training Program Bangalore Tata Consultancy Services in 1997 * Oracle 7.1 / Power Builder 4.0 Chennai Software Solution Integrated Ltd. In 1995 -1996 * Project Specific Training on:   + Objective-C/OpenStep   + Java(JDK 1.2.2)   + VB.Net   + ASP.Net - C#   + Fatwire CMS     Date of Birth: 29th January, 1972  Address: 305, Sai Signature, Oldage Home Road, Near HUDA Mayuri Nagar, Miyapur,  Hyderabad – 500049  Languages Known: English, Telugu and Hindi | | |

**Annexure**

**With IIPL, Hyderabad, India**

Technologies: Java/J2EE, Spring, Hibernate, PostgreSQL, ELK Stack, Apache Kafka , MEAN Stack

MongoDB (InMemory), GIT Server, Maven packaging, Splunk, AWS, JIRA

Synopsis:

Involved in Smart Electric Meters project for Vijai electricals client, handling prepaid application features design, Oracle DB design, ELK Stack configuration and design dashboards for reporting.

Worked as Database developer in Margo (digital marketing Application) project.

**With Kanerika, Hyderabad, India**

Technologies: Java/J2EE, Spring, Hibernate, PostgreSQL, Citus

Magento, Wordpress, Restful, MongoDB (InMemory), JSIG (CAS), GIT Server, Maven packaging, Dynatrace, Splunk, XenServer Selenium, JIRA, Informatica

Synopsis:

Traxtech is into auditing logistics, Specialized data normalization for logistics, Comprehensive freight audit, Flexible financial settlement models, Sophisticated tools for cost allocation, Actionable logistics business intelligence

Handling Audit Exception Management Module

**With LaPTechnos & Services, Hyderabad, India**

Technologies: Java/J2EE, JSF(Prime Faces), .Net, Spring, Hibernate, ASP.Net/C#, MySQL, SQL Server,

Magento, Wordpress, Restful, MongoDB (InMemory), JSIG (CAS), GIT Server, Maven packaging, Dynatrace, Splunk, XenServer Selenium, JIRA, Informatica

Synopsis: LaPWAS – Offline work and payments audit application, very well suited to audit beneficiary staying in remote locations.

Profisol/Easylab Development and Implementation at TherDose Pharma

Application support, maintenance, enhancement, upgrades for Min2Mind (Wordpress, HTML5, CSS sites and .Net application)

Agile development with monthly release cycles

Architecture / Design / Code Reviews / Delivery of **ProfiSol** (Pharma Production BPA Automation - GMP/ 21CFR Part11, OWASP Standards)

Architecture / Design Code Reviews of **EasyLab** (Pharma R&D process automation for oncology drug reformulation)

Delivery Management (SLA Adherence, scheduled deliveries, Team development, mentoring, appraisals and so on)

Pre-Sales (Product presentations, Client interaction and so on)

Process improvement, establishing communication channels

mill-all.com enhancements in wordpress

Bramakas Tomcat cluster/loadbalancer configuration with mod-cluster

**With Kanerika, IIPL, Hyderabad, India**

Technologies: Java/J2EE, Spring, Hibernate, PostgreSQL, Citus

Magento, Wordpress, Restful, MongoDB (InMemory), JSIG (CAS), GIT Server, Maven packaging, Dynatrace, Splunk, XenServer Selenium, JIRA, Informatica

Synopsis:

Traxtech is into auditing logistics, Specialized data normalization for logistics, Comprehensive freight audit, Flexible financial settlement models, Sophisticated tools for cost allocation, Actionable logistics business intelligence

Handling Audit Exception Management Module

**With NISUM Technologies Pvt. Ltd., Macys-SST, Macys, Hyderabad, India**

Technologies: Java/J2EE, Spring, Hibernate, Dynatrace, Splunk, DB2, JIRA, WAS, CAS, Oracle Coherence, BDB cache, Akamai caching

Synopsis: Macys/Bloomingdales is one of the top retail stores in US and SST provides support for online and in-store of both Macys/Bloomingdales sites. Macy’s application is complex with multi-level caching, multiple venders and every day data-loads.

Data repair tools for DB and all cache levels

Infrastructure Support

Release support

Agile development with monthly release cycles and driving towards continuous delivery

**Key Result Areas:**

* Pivotal in process implementation and established communication channels
* Steered the project/process implementation
* Worked on the overall capacity planning and improvised the process
* Addressed issues pertaining to the project and presented the RCA

**With Whiztek Soft (India) Pvt. Ltd., India, Element115, YelloPost, Therdose, VoltaImpex, Hyderabad, India**

Technologies: Java/J2EE, Struts, Hibernate, ASP.Net, .Net, C#, XML, HTML, Soap, Oracle10g, SQL Server, My SQL

**Key Result Areas:**

* Managed:
  + SAAS applications - Comments application
  + Power CHP (Coal Handling Processing) monitoring product.
* Analysed the business requirements and provided the architecture/design of Therdose process automation(Pharma LIMS) as a consultant to Insta Intelligence
* worked as Architect for Volta Online Management System
* Supervised the overall Carilion Website Development on Fatwire, eHA support and enhancements.
* Deployed UWA site in Liferay

**With Aricent, Desktop – RTBS, Comverse Bangalore, India**

Technologies Java/J2EE, XML, XSL, HTML, Soap, VB.Net, VB6.0, Oracle8

Synopsis: RTBS (Real Time Billing System) is a billing system for mobile prepaid cards. This

system is developed by Comverse and Aricent IDC (India Development Center). IDC is responsible for design, development testing and maintenance of earlier releases. Desktop team handles service administration workstation module and customer care & subscriber provisioning. This product is being re-engineered with integration with Kenan’s post-paid billing system with Java/J2EE technologies and will be emerged as Comverse Converged Billing System (CCBS3.0)

**Key Result Areas:**

* Steered the transfer of work to offshore (India) and managing the team
* Chalked out the overall roadmap for CCBS3.0 in desktop area

**TCS, D&I – NUCS, Norwich Union Norwich, UK**

Managed a team of 21 with 2000+ end users, led Norwich Union as Work & Time Tracking system, Global Authentication System, Pine Banks, MIAFTR and other SAAS vehicle history integration.

**TCS, American Express, Weston, Florida, USA**

Development Lead for Service Delivery Platform (SDP) used by American Express 2000+ representatives for Customer Servicing & Cross selling to the American Express cardholders in USA and CANADA.

**TCS, Everlasting Life System, AIG-ETS, Lugano, Switzerland**

ELS is a modern life Insurance administration system designed and developed with maximum flexibility and ease of use as the main principles. It includes and advanced workflow management engine, which can be easily, defined using data.