David Doyle James

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Project Manager

Experience Project Manager with 20+ years of leadership experience in IT industry, Analyzing Organizational Needs and Problem Solving, Planning and Organizing, Decision-making, Communication Skills, Influencing and Leading, Delegating, Team Work, Negotiation, Conflict Management, Business Analysis, Database Architecture, Cybersecurity, Software Development, E-Commerce, Software Support, IT Infrastructure, Business Intelligence, Data Warehousing, Web Design, Web Services, Performance Tuning, Project Management, Strategic Planning, Process Improvement, Vendor Management, Able to plan, schedule, monitor, evaluate and direct IT projects to ensure the complete solution is implemented. Quality Assurance and Testing, Cost/Benefit Analysis, Deployments and Migrations, Change Management, Asset and Facilities Management, ERP, Team Leadership, Relationship Management, Employee Surveys. A well-seasoned well acquainted with managing geographically distributed resources with projects of moderate to high complexity on distributed platforms with various technologies through all phases of the Project Life Cycle using Agile/Scrum and Waterfall methods.

Education and Professional Development

Pro-Data, Inc, Certificate of Completion, Project Management Professional with Microsoft Project, 2013.
Microsoft, Microsoft Certified Professional, Windows NT, MCP ID# 463006, 1997.
Georgia State University, Bachelor of Science, Communications major with minor in Computer Science,
Georgia State University, Associate of Science, Business Administration and Marketing.

Interface Technologies:	SharePoint, Master Pages, ASP.NET, CMS, HTML5, Angular.JS. MVC, JSON, XML, XSD, XHTML, XAML, XSLT, JQuery, WordPress, UML, WPF, WinForms, WIF, WCF, WML, DHTML, AJAX, CGI, IIS, WAP, Apache, WSDL, REST, SOAP, CSS, CSS3, WebForms, SMTP, FTP, Telnet, SSL, MSMQ, CICS, IMS, MQSeries, Active Directory.
Programming Languages:	JavaScript, VB.NET, VBA, C#, VBScript, ASP, PHP, JSP, T-SQL, Java, COBOL, Borne Shell, KORN Shell, C, C++, VB, JCL, Ant, Assembler, FORTRAN, PL/SQL.
Databases:	SQL Server, Oracle, Sybase, Informix, Access, Sybase, DB2, IMS, VSAM, MySQL, FOCUS.
Operating Systems:	Windows 2-8, Windows Server 2000-2008 R2, Solaris, AIX, HPUX, Linux, SCO-UNIX, OSX, Android, MVS, DOS-VSE, VM-CMS.
Tools:	MS Office 2-2010 including MS Project, MS Project Server, Visio, Access, PowerPoint, Publisher, SharePoint Designer2007-2010, Microsoft Visual Studio 6-2012 including Source Safe and TFS, and .Net Frameworks 2.0-4.5. Adobe Master Collection CS3-CS6 including Flash, Illustrator, InDesign, Acrobat, Photoshop and Premier Pro, Microsoft CRM, WinDbg, QuickBooks, Crystal Reports, Eclipse, Animation Studio, Micro Focus, Panvalet, SVN, Jenkins, Microsoft DTS/SSIS, PVCS, SPUFI, TSO/ISPF, VEdit, Vi Editor, Web Analytics, Web Trends, HP Quality Center.

Professional Experience

1994 - Present — Web Designer and Project Manager for small business through Web Site Builders. Designed, modified, and cross platform tested websites on Windows, IOS, and Android. CIO who installs and maintains operational state of the company's financial software, website, servers, file shares, contact management, and backups. CTO who researches competitor's technical direction. Creates specifications and directed staff in the use of HTML5, CSS3, JavaScript, Flash, WordPress, Angular.JS, JSON, REST, JQuery, AJAX, VB.Net, PHP, MySQL, SQL Server 2008(x64), SharePoint 2010, SharePoint Designer, Visual Studio 2010-2012, IIS7, e-commerce and social networking application components, Apache, Oracle Virtual Box and Search Engine Optimization. Marketing Manager at Netslinger.com determined product offerings, price points, work through website design issues, e-catalog design, advertising campaigns including video production, and customer service issues. CFO for Cybertron, Inc. responsible for preparing and filings: sales tax, business property tax, business license, income tax and revenue distribution.

2012 -	Systems Architect in customer facing role creating Functional Design and Technical Specifications for Customer Loyalty/Rewards System at **NCR** in Duluth, Georgia. The designed called for sweeping performance enhancements required by NCR's largest customer, Safeway, with over 1400 stores. Modified web user interface and created new Web Service for sub-system. Generated volumes of test data using VB.Net and SSIS. Re-architected solution derived performance gains through extensive use of Stored Procedures, Multi-threading, and database partitioning along with expanded memory by upgrading to X64 versions of MSSQL 2008 R2, Windows 2008 R2 and 64bit applications. SOA, OOP, ASP.Net, VB.Net, C#, WCF, XML, XSD, IIS7, SQL Server 2008 R2 (x64), Windows Server 2008 R2 (x64), T-SQL Stored Procedures, Windows Services, Web Services, Windows 7 (x64), Multi-Threading, UML 2, SVN, Jenkins, Ant, Java, Linux, Visio, VMware.
2011 -	IT Consultant analyzing web and windows services for large scale SaaS medical practice management application at **Greenway** in Carrollton, Georgia. Conducted system analysis, debugging and troubleshooting using WinDBG, performance monitors, VS2010 and other tools to observe system metrics for the network, CPU, memory utilization. Made adjustments to the system configuration and software corrections based on observations. Developed XML modules and corresponding XML to tune application performance for various services. Debugging and enhancing various reporting modules. Managed IIS and DNS settings, remote desktop configurations including Web Security using Microsoft Active Directory. Used UML for reverse engineering. SOA, OOP, ASP.Net, VB.Net, C#, WCF, WIF, C++, VB, XML, IIS7, SQL Server 2008 R2 (x64), Windows Server 2008 R2 (x64), TFS, T-SQL Stored Procedures, Windows Services, Web Services, Windows 7 (x64), Multi-Threading, VMware.
2010 -	**Applicant Register** Project Manager as .Net add-on for Members Register deployed. Deployed SharePoint 2007 and 2010. Net Cash Register Enhancements included tightening Web Security to prevent Cross-Site Scripting and SQL Injections. Development project utilized UML 2 and .Net with SQL Server 2008 R2, IIS 7, ASP.Net, VB.Net and AJAX.
2010 -	Net Cash Register Project Manager and Systems Architect for developed with ASP.Net and VB.Net on IIS7 with SQL Server 2008 R2. Delivery includes CSS3 with Master Files. Enhance Web Security by adding customer account access with order tracking and printable invoices. Catalog expanded to include SEO content for improved Google listings.
2009 -	Solutions Architect **T-SQL encapsulation** library to leverage ASP (ADO SQL objects) in ASP.Net without conversion. Customer login with order tracking features and printable emailed invoices and email blasting from templates added to Net Cash Register using ASP.Net, VB.Net, IIS7, SQL Server 2008, and Windows 2008.
2008 -	Members Register Project Manager and Systems Architect as **HR web portal**. Net Cashier renamed to Net Cash Register made PCI compliant using VB.Net, SQL Server 2008, and IIS7. Edited, packaged, and copy protected customer's entertainment DVD and setup custom online e-commerce with video previews.
2007 -	Net Cash Register Project Manager and Solutions Architect for enhancement to sell Eye Glasses with add-on products online. .Net analysis conducted and conversion plans created to leverage legacy systems. Edited and packaged customer's training DVD and setup customized online e-commerce with video previews. Director of photography and video editor for show featuring TV Stars at Gwinnett Center.
2006 -	Project Manager and Systems Architect Members Register an online social networking application for professionals deployed to first customer **AACA**.Net (Atlanta Area Compensation Association) using ASP, SQL.
2005 -	Web Site Designer for the campaign web site for the **Mayor of Sandy Springs**, Eva Galambos. Analyst porting legacy systems written VB6 and Legacy ASP to run in .Net using VB.Net and VS 2005, Windows Server 2000, and SQL Server 2000.
2004 -	IT Consultant responsible for designing enhancements for **project reporting system** used by project managers to communicate with executive management at **IBM** and **Equifax** using DB2, SQL, OLE, Excel, MS Project, MS Project Server, and VBA.
2003 -	IT Consultant who analyzed and corrected anomalies in with vendor's C++ software to complete integration of biometric security product into **Point-of-Sale** system so **Autodata** could make

	demonstration at trade show.
2002 -	Project Manager and Solutions Architect for desktop and online database application software, website design, e-commerce, desktop help, network support and hosting services on Windows with 3 dozen regular customers, small businesses like Bent Tree, Ledger Plus, PayDayUSA, TCG, Vloeberghs, and XSoft including Google WebAnalytics.
2001 -	IT Software Consultant and Engineer at **Bank of America** that created interfaces for multi-tier departmental credit card service bureau application in Windows and interfaced with the Bank's IBM Mainframe using ASP, VB, MS Access, MS SQL Server, 2000, DTS, MSMQ, CICS, MQSeries, HLLAPI.
2000 -	IT Director for Kanika Infotech Ltd developing desktop and online database application software including e-commerce, managing projects, architecting system development and enhancements, directing offshore development teams in India from the United States, and functioning as the US liaison.

Achievements and Associations

- **Project Management Institute** (PMI), Member, 2013-Present.
- Infragard Atlanta Chapter, Working with the **FBI** to protect the internet, networks, and the nation's infrastructure, 2001-Present.
- National Register of Who's Who in Executives and Professionals, 1998-2004.
- Technology Association of Georgia (**TAG**) and **Atlanta VB User Group Presenter**, 1999-2001.
- Atlanta Micro Focus User Group Director and President, 1995-2000.
- Software Systems Consultant who trained developers at **UPS** and others on how to transform their mainframe systems to client server using Micro Focus COBOL with minimal effort and reduced risk so they could run many times faster with considerably less overhead **saving the company millions of dollars**.
- Software Systems Consultant who architected encapsulation library for **NIIT** in 1998 that translated OS/2 API calls to Windows API calls so banking applications could run seamlessly on native Windows environment.
- Information Systems Consultants Association Director, 1994-1996.
- Product Manager responsible for development, maintenance and support of the company's premier software product, Buyer's Workstation (PC), which had 5 integration points with the Purchasing and Materials Management components of the mainframe **ERP** system.
- Transformed Buyers Workstation into a multi-user LAN based product so teams of buyers could collaborate thus enhancing product's appeal, which **accounted for millions of dollars in additional revenue.**
- Wrote functional and detailed technical specifications for **ERP custom modifications** and enhancements. Prepared estimates, project reports and delivery schedules for Fortune 500 customers while concurrently managing multiple projects.
- Helped design, modify and develop workstation and **client server products that interfaced with mainframe systems** in other divisions including Manufacturing, Warehouse Management, and Forecasting.
- Installed software on network servers and educated groups of users in classroom setting. Piloted resizing effort for the entire ERP multiplatform including SQL RDBMS, in collaboration with IBM, HP, Informix and Sun Microsystems. Demonstrated the solution that included a RAD GUI frontend as the **presenter at the Micro Focus booth the Unix Expo in 1993**.
- Developed and Deployed networked computer system for Georgia Department of Education's local administrative units that provided accounting (AP, AR, GL) and financial (banking) software including check reconciliation, payroll, personnel, and optical scanning.
- Authored and distributed RAD system that was adopted by UCSD, Nynex, and Bell South. Generating applications in COBOL, C, or MS-BASIC along an **MVC model** using only form and report layouts and the generated metadata as input with exit points for business logic, copyright 1987.
- Authored system that read program source code and automatically generated user and technical documentation while on a consulting assignment with a **NYSE** client in 1985.
- Developed **Facilities Management** System for the State of Louisiana reporting directly to a partner at **KPMG**.