Ajit Jha

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SUMMARY

With over 14+ years of experience in the IT industry in different domain like Telecom, Insurance, health care etc I have built a successful career as a Consultant Manager at Full Time, driving large-scale digital transformation initiatives and delivering high-impact solutions. My expertise spans Agile methodology, project delivery, and team leadership, with a strong focus on fostering collaboration, ensuring quality, and achieving strategic business outcomes.

I bring a deep understanding of Microsoft technologies, including .NET Core, ASP.NET MVC, SQL, Azure, Content Management System, and the MVC Framework, coupled with hands-on experience in modern front-end frameworks like **React** and **Angular**. I have a proven track record in **technical architecture design, Azure DevOps implementation, Azure Function, Azure Service Bus, Application Insights, VM, Azure Web Apps. CI/CD Pipeline, Agile Principle** and Total Quality Management (TQM) practices to drive excellence in software delivery.

Skilled in project management and team management, I have consistently led cross-functional teams to deliver innovative solutions on time and within budget. My passion lies in building high-performing teams, streamlining delivery processes, and leveraging technology to solve complex business challenges.

EXPERIENCE

WEB DevOps Manager	**5+ year**

*Client – **Confidentiality***

In my current role, I lead end-to-end delivery of complex web applications in the telecom domain, primarily serving the U.S. market. I specialize in high-level estimation, code reviews, and enforcing standardized, high-quality code practices. A core part of my responsibility involves architecting and integrating cloud-native solutions using **Azure Service Bus** for decoupled, asynchronous communication and **Azure Functions** for scalable, event-driven serverless computing. I have implemented robust message routing, dead-letter handling, and retry policies in Service Bus to ensure reliable inter-service communication.

Key Responsibilities:

- **End-to-End Task Delivery** for telecom and recruitment web applications.
- **Azure Service/Service Bus:** Azure Service Bus to as messaging services
- **Azure Application Insights:** To manage applications health and monitoring logging.
- **High-Level Estimation & Code Reviews** to maintain coding standards and efficiency.
- **Standardized Code Delivery** ensuring maintainability, scalability, and security.
- **Integration Management** with MuleSoft, FirstNet, and Oauth0 for seamless workflows.
- **Agile & Scrum Implementation** driving iterative development, backlog grooming, and sprint execution.
- **Cross-Team Communication & Strategic Direction** for optimized collaboration and project success.
- **AWS workspace:** Window Desktop as workstation

Web System Developer	7+ Year

Client : confidential.

Client is pioneering the Insurtech and Fintech process starting with you, the consumer. Works with America's top-rated life insurance carriers that support an online purchasing experience.

Key Responsibilities:

- Architect and develop scalable, high-performance web applications using .NET Framework/.NET Core, C#, and Microsoft SQL Server
- Design and implement RESTful APIs, ensuring secure and efficient data exchange between distributed systems.

- Develop advanced API integrations with iPipeline, Xrae, Igo, and other third-party services for seamless insurance workflow automation.
- Build dynamic and responsive UI components using .NET MVC, Angular, TypeScript, HTML5, CSS3, and Bootstrap.
- Salesforce CRM platform data exchange with Web, Setup Salesforce admin platform.

PROJECTS

FCOM/FNET:(Client: <u>CONFIDENTIAL</u>)

Engineered and maintained scalable, cloud-integrated portals enabling users to check service availability, manage billing, and administer account settings. Leveraged **Azure App Services**, **Azure Functions**, and **Azure Service Bus** to build event-driven, loosely coupled microservices. Integrated **MuleSoft** for secure and real-time data orchestration between internal systems and third-party APIs. Developed a fully dynamic shopping cart leveraging **serverless architecture** for online service subscriptions. Built a centralized admin portal with role-based access control (RBAC) for managing customer accounts and service configurations. Implemented **OAuth 2.0** and **OpenID Connect** for secure authentication and authorization. Delivered the entire solution within a modular, extensible framework on a secure **.NET-based DNN Evoq CMS**.

Roles & Responsibilities

- *Conducted in-depth code reviews, enforced coding standards, wrote unit and integration tests, and ensured continuous delivery excellence through CI/CD pipelines.*
- *Designed and deployed **Azure Functions** to build event-driven microservices for asynchronous communication, message queuing, and system decoupling.*
- *Architected and developed scalable web applications, RESTful APIs, and responsive, cross-browser-compatible user interfaces using modern .NET and front-end frameworks.*
- *Drove effective cross-team collaboration, aligning technical deliverables with evolving business requirements and long-term product goals.*

Quick Pay:

The application was built using a combination of **React**, Node.js, and TypeScript, ensuring a scalable, responsive, and maintainable platform. It communicates directly with an AppTier application to handle authentication processes, including multi-factor authentication (MFA) using SMS, phone call verification, and custom phone pattern matching. Once a user is authenticated, they are allowed to initiate a payment transaction through a secure and streamlined workflow.

Responsibilities

- *Designed and developed RESTful Web APIs to facilitate seamless communication with the AppTier platform.*
- *TTD design development architectural approach.*
- *Integrated external systems, including AppTier and Kong-managed MuleSoft APIs, to enable robust and scalable service orchestration.*
- *Implemented secure authentication and authorization mechanisms in API endpoints to comply with enterprise policies.*

CCI Admin:

A dedicated admin portal developed using **.NET Core (MVC)**, **Node.js**, and **TypeScript**, designed to provide a scalable, responsive, and maintainable platform. The portal is used by support staff and administrators to manage end users, configure accounts, update billing details, track order history, and handle various administrative tasks.

Responsibilities

- *Developed and maintained the Order History module, enabling tracking of order statuses, maintaining audit trails, and managing structured log files for different order events.*
- *Integrated with Azure Service Bus to asynchronously fetch and process order details, enabling real-time updates and decoupled communication between services.*
- *Integrated external systems including **AppTier** and **Kong-managed MuleSoft APIs** to support robust, scalable service orchestration and external data workflows.*
- *Worked on different release task based on different requirements support as part of application enhancement client requirements.*